



Data Center Engineer

募集職種

採用企業名

インターソフト株式会社

求人ID

1499283

業種

銀行・信託銀行・信用金庫

会社の種類

大手企業 (300名を超える従業員数)

雇用形態

正社員

勤務地

大阪府

給与

経験考慮の上、応相談 ~ 600万円

更新日

2025年01月01日 02:00

応募必要条件

職務経験

3年以上

キャリアレベル

中途経験者レベル

英語レベル

ビジネス会話レベル

日本語レベル

日常会話レベル

最終学歴

大学卒：学士号

現在のビザ

日本での就労許可が必要です

募集要項

Responsibilities:

- Provide touch support for data center equipment including servers, backup systems, storage devices, and network equipment.
- Perform hands-on tasks such as inventory capture, logistics support, portable storage media management, shipping/receiving, and asset tagging/barcoding.
- Coordinate with hardware vendors for replacements and facilitate restoration time during business hours.
- Conduct visual inspections and fault isolation for third-party equipment.
- Assist in diagnosing and resolving system-related issues, coordinating with third-party vendors when necessary.
- Rack, stack, install, and decommission equipment as requested.
- Conduct network cable testing, patching, and end-to-end network patching.
- Provide after-hours support for critical network upgrades and maintenance.
- Participate in disaster recovery testing and maintain timely communication on issue status and resolution.
- Update tickets for all reported incidents and troubleshoot network connectivity issues using diagnostic tools.
- Provide project-based support as requested by clients.

- Conduct annual audits of offsite tape storage vendors' inventory.
 - Prepare and manage media for off-site storage and transfer as requested by clients.
 - Log and track physical storage media in tape tracking systems.
 - Manage inventory, insertion, collection, and reconciliation of tapes in storage libraries.
 - Follow structured cabling best practices including clean routing and labeling of cables.
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スキル・資格

Requirements:

- Business Level English and Japanese (N3 Minimum) to effectively liaise with the stakeholders of the region
 - Experience in data center operations and equipment maintenance.
 - Knowledge of network infrastructure and troubleshooting methodologies.
 - Familiarity with inventory management and logistics procedures.
 - Ability to work independently and in a team environment.
 - Strong communication and customer service skills.
 - Flexibility to provide after-hours support and onsite presence within 4 hours when needed.
 - Note: Training and guidance will be provided as necessary.
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会社説明