



WYNDHAM • DESTINATIONS



Waiter - Nagano

募集職種

採用企業名

ウインダム・デスティネーションズ・ジャパン株式会社

支社・支店

Wyndham Destinations Japan LTD

求人ID

1495342

業種

ホテル

会社の種類

中小企業 (従業員300名以下) - 外資系企業

外国人の割合

外国人 少数

雇用形態

正社員

勤務地

長野県, 千曲市

給与

経験考慮の上、応相談

更新日

2024年11月20日 09:00

応募必要条件

職務経験

1年以上

キャリアレベル

新卒・未経験者レベル

英語レベル

日常会話レベル (英語使用比率: 50%程度)

日本語レベル

流暢

最終学歴

専門学校卒

現在のビザ

日本での就労許可が必要です

募集要項

POSITION REPORTS TO: Operations Manager

POSITIONS REPORTING TO THIS POSITION: Nil

KEY RELATIONSHIPS:

Internal: Reservations, Guest Relations, Guest Services, Housekeeping, Kitchen

External: Guests

PRIMARY OBJECTIVES:

To ensure high satisfaction of dining experience.

PRINCIPAL RESPONSIBILITIES: (Include but not limited to:)

- Greet all guests at all times in a friendly and helpful manner and attempts to learn and use guest's name at every opportunity.
- Coordinate set up of dining areas as per reservations received.
- Coordinate food delivery, bussing, and services at the dining room.
- Solicit and upsell beverage at the dining room and the bar.
- Have good knowledge of local area.
- Be attentive to all guest requests.
- Contact Managers when problems arise.
- Ensure inventory of supplies and condiments are stocked.
- Maintain cleanliness of the dining and bar area.
- Report to Manager for faulty operating equipment.
- Report all Guest complaints to Manager.
- Attend to meetings.
- Attend to adhoc tasks delegated by Manager.
- Have basic knowledge of prepare cocktails and beverages.

スキル・資格

KEY POSITION CRITERIA:

- Able to work in multi-cultural environment.
- Good communication skills.
- Good Interpersonal Skills.
- Ability to use POS.
- Fluent in Japanese.
- Second foreign language is preferred.

会社説明