



## System Engineer / 社内SE

### 募集職種

#### 派遣会社

ランスタッド株式会社 プロフェッショナル事業本部

#### 求人ID

1495073

#### 業種

その他（流通・小売・物流）

#### 雇用形態

紹介予定派遣

#### 勤務地

東京都 23区

#### 給与

600万円 ~ 1100万円

#### 更新日

2024年09月24日 13:20

### 応募必要条件

#### 職務経験

3年以上

#### キャリアレベル

中途経験者レベル

#### 英語レベル

ビジネス会話レベル

#### 日本語レベル

ビジネス会話レベル

#### 最終学歴

大学卒：学士号

#### 現在のビザ

日本での就労許可が必要です

### 募集要項

- Acting as System Engineer for Retail Application (POS, SIM etc) and Customer Engagement System (CRM/LINE/Clienteling/Loyalty Program) in Asia regions (GC (Retail), Japan, Singapore, Malaysia, Korea) cross brands
- Ongoing support for the incidents/errors and call out handling from stakeholder.
- Leverage 3rd party tool such as Postman, JMeter to validate and stabilize applications.
- Analyze database and programs and support diagnosis and root cause identifications of Issues with counter parts and vendors across globally.
- Be the front line of IT department for business users in terms of store/customer engagement related activities such as project, change request, issue resolution.
- Provide oversight on testing including reviewing the test result to keep the quality of retail/customer engagement systems.
- Lead and/or participate and cooperate in projects impacting Retail and CRM applications.
- Support on prioritization of requests.
- Construct deployment plan for all stores and provide smooth handover post go-live to support team as a part of project deliverables.
- Manage vendor performance and relationships by providing quantitative figures and qualitative results.
- Attend meetings and build strong relationship with Asia, US, Europe counterparts.

### スキル・資格

- Knowledge and experience of programming in SQL, API, JavaScript, SCC, HTML, Web Application, and iOS application.
  - Knowledge and experience of system integration and data flow diagrams with multiple systems.
  - Ability to understand issues and system errors from a technical standpoint.
  - Experience in partnering with business users, IT, and vendors to design and implement systems across regions.
  - Regional Project/Vendor management experience with understanding/experience of Agile methodology and DevOps concepts & processes.
  - Knowledge of IT project management, such as Fit/Gap analysis, design review, and software testing review.
  - Strong communication and documentation skills in both Japanese and English. Chinese capability is a plus.
  - Retail Industry / Lifestyle brand working experience is preferred but not mandatory.
  - Knowledge of Retail Systems (POS, SIM) and Customer Engagement Systems (CRM, CDP, Line, SFSC, SFMC, etc.) functions/systems with regional exposure is preferred but not mandatory.
- 

会社説明