



SAP SD Functional Consultant / SAP SDコンサルタント

Up to 11M! 年収1100万円まで!

募集職種

派遣会社

ランスタッド株式会社 プロフェッショナル事業本部

採用企業名

Luxury French Company

求人ID

1495068

業種

小売

会社の種類

中小企業 (従業員300名以下) - 外資系企業

雇用形態

紹介予定派遣

勤務地

東京都 23区

給与

600万円 ~ 1100万円

更新日

2024年12月18日 04:00

応募必要条件

職務経験

3年以上

キャリアレベル

中途経験者レベル

英語レベル

ビジネス会話レベル

日本語レベル

ビジネス会話レベル

最終学歴

大学卒 : 学士号

現在のビザ

日本での就労許可が必要です

募集要項

Key Responsibilities:

- Daily Application Support
 - Solve incidents reported by retail business users
 - Provide workaround solutions when immediate fixes are unavailable
 - Monitor and improve business support services
 - Update and create documentation to assist users and reduce incidents
- System Testing with Business Users

- Understand test content and communicate changes to users
- Prepare, coordinate, and support testing with business users

3. Coordination Between Global and Local Teams

- Follow up with the global support team for incident resolution
- Assist the business in communicating issue priorities and requests to the global team

4. User Training

- Proactively develop and implement training plans for users
- Conduct training sessions for retail business users

5. Support Application Implementation

- Assist with project tasks such as hardware tests, IT tests, UAT, user training, deployment, onsite installation checks, and post-go-live system hypercare

スキル・資格

- Communication skills to users and teams
- Business level of Japanese and English language
- Application support / implementation / development experience (min 2 years)
- Hands-on experience on SAP SD or MM
- POS application knowledge or retail business operation (Plus)
- Level 2/ Level 3 support experience (Plus)

会社説明