CareerCross by JAC Recruitment

SSM (Site Security Manager) of a Global Datacenter

Proficient Security Manager

募集職種

採用企業名
アラコム株式会社

支社・支店
ALACOM Co., Ltd.

求人ID
1491480

部署名
Security Operation Department

業種
その他

会社の種類
大手企業 (300名を超える従業員数) - 外資系企業

外国人の割合
外国人 多数

雇用形態
契約

勤務地
神奈川県

給与
900万円 ~ 1000万円

勤務時間
8:00 - 17:00

休日・休暇
土日祝祭日

更新日
2025年01月27日 00:00

応募締切日
2025年02月28日

応募必要条件

職務経験
3年以上

キャリアレベル
エグゼクティブ・経営幹部レベル

英語レベル
流暢 (英語使用比率: 常時英語)

日本語レベル
ネイティブ

最終学歴
大学卒：学士号

現在のビザ
日本での就労許可が必要です

募集要項

SUMMARY:

The Site Security Manager (SSM) serves as the day-to-day manager of a site security team that includes administrative officers, responders, and other security personnel at a client's datacenter. The SSM is responsible for building a cohesive and high performing team. Reporting to the Regional Security Manager, the SSM works alongside other security managers to ensure a safe and secure environment. Additional job functions may include client service and problem resolution, service enhancement, Security Operations Center (SOC) systems maintenance, audit compliance, system monitoring, log maintenance, and access rights maintenance.

ESSENTIAL FUNCTIONS:
1. Actively manages site security personnel; partners with the local branch to recruit and hire, oversee onboarding, training, and development at the datacenter.
2. Coaches security personnel and carries out disciplinary actions in accordance with current policy.
3. Ensures all responders and control room supervisors adhere to policies and standard operating procedures, acting as responder or control room supervisor in periods of increased activity or in the case of absent staff.
4. Ensures site health and key performance indicator goals are met or exceeded; works with management to enhance security team effectiveness and performance.
5. Conducts recalling audits, prepares, and submits critical and confidential information directly to client management team.
6. Oversees site security systems to ensure safe and compliant operation of the facility.
7. Maintains and troubleshoots on-site security technology.
8. Assists with site equipment inspections, and audit compliance.
9. Maintains required security documentation, ensuring accuracy in accordance with established policies and procedures.
10. Serves as primary point of contact to datacenter management and security personnel when the supervisor/manager is unavailable.
11. Performs additional tasks assigned by management.
12. Keeps management informed of major accomplishments, issues and concerns.
13. Identifies security shortfalls and offers suggestions from improving the security program.
14. Evaluates and escalates potential safety issues within the facility.
15. Required to know and follow safe work practices, and to be aware of company policies and procedures related to job safety, including safety rules and regulations. Notify supervisor upon becoming aware of unsafe working conditions.
16. Identifies security shortfalls and offers suggestions from improving the security program.

スキル・資格

MINIMUM HIRING STANDARDS:
Additional qualifications may be specified and receive preference, depending upon the nature of the position.
• Must be at least 18 years of age.
• Must have a reliable means of communication, such as cell phone.
• Must have a reliable means of transportation (public or private).
• Must have the legal right to work in Japan.
• Must have the ability to speak, read, and write English proficiently.
• Must have a high school diploma, secondary education equivalent, or GED.
• Must be willing to participate in the Company's pre-employment screening process, including drug screen and background investigation.

EDUCATION/EXPERIENCE:
• Associate degree in relevant field and 4 or more years of related experience in the security industry or business management equivalents, or an equivalent combination of education and experience sufficient to perform the essential functions of the job, as determined by the company.
• Experience in management.
• Experience with Microsoft Office.
• Experience working in a datacenter environment a plus.
• Working knowledge and experience with various security technologies including CCTV, access control systems, incident management software, and other video surveillance software.

SPECIAL REQUIREMENTS:
Able to work a flexible schedule, including evening, weekend, and holiday hours, such as during an emergency event or crisis.

COMPETENCIES:
• Must be able to meet and continue to meet licensing requirements for security officers, as applicable to local, county and state laws and regulations.
• Must be able to meet and continue to meet requirements for specific skills, certifications and authorizations specified for the assigned accounts.
• Knowledge of security operations and procedures applicable to a 24-hour facility.
• Knowledge of supervisory practices and procedures, including assigning work and providing training and discipline.
• Capable of learning a variety of security and safety devices and controls.
• Ability to track and maintain schedule assignments.
• Ability to maintain professional composure when dealing with unusual circumstances.
• Advanced computer skills are required.
• Strong oral and written communication skills required to prepare materials and communicate information to others.
• Ability to conduct presentations and facilitate group meetings, both in person and online.

• Demonstrates leadership skills, including planning, organizing, delegating, problem-solving, training, coaching, and recognizing or disciplining staff in a positive, effective manner.
• Strong customer service and service delivery orientation.
• Ability to interact effectively at all levels and across diverse cultures.
• Ability to take initiative and achieve results.
• Ability to carry out multiple assignments concurrently in a fast-paced environment.
• Ability to adapt to changes in the external environment and organization.
• Ability to exercise independent judgment and decision-making skills.

WORKING CONDITIONS AND PHYSICAL/MENTAL DEMANDS:
With or without reasonable accommodation, requires the physical and mental capacity to effectively perform all essential functions. In addition to other demands, the demands of the job include:
• Maintaining composure in dealing with authorities, executives, clients, staff, and the public, occasionally under conditions of urgency and in pressure situations.
• May be exposed to stressful situations, such as challenging individuals who are in or approaching an unauthorized area.
• May be required to work overtime without advance notice.
• Keyboard, basic computer usage and operating controls, which may include long periods of data entry and analysis.
• Frequent sitting, standing, and walking, which may be required for long periods of time or up to 12 miles of distance. It may involve climbing stairs and walking up inclines and on uneven terrain.
• Walking, reaching with hands and arms, stooping, kneeling, crouching, and crawling.
• Ability to carry up to 2.5-pound device during the entire shift.
• Depending on assignment may be exposed to inclement weather or be required to work in environments or under conditions that require the use of protective gear and devices and/or awareness of personal safety and safety of others.
• Required ability to manage multiple tasks concurrently.
• Handling and being exposed to sensitive and confidential information.
• Regular talking and hearing.
• May be required to use vehicle in the performance of duties.
• On occasion, may be required to perform stressful and physical activity.
• Frequent lifting and/or moving up to 10 pounds and occasionally lifting and/or moving up to 25 pounds.
• Close vision, distance vision, and ability to adjust focus.

会社説明