CareerCross

OIKO TECHNO

L2 Network Engineer｜Minimum N3 level Japanese required

Visa sponsor available

募集職種

採用企業名
オイコテクノジャパン株式会社

支社・支店
OIKOTECHNO JAPAN

求人ID
1491037

業種
ITコンサルティング

会社の種類
中小企業 (従業員300名以下) - 外資系企業

雇用形態
正社員

勤務地
東京都 23区, 中央区

最寄駅
東西線駅

給与
500万円 ~ 700万円

更新日
2024年10月15日 11:00

応募必要条件

職務経験
3年以上

キャリアレベル
中途経験者レベル

英語レベル
ビジネス会話レベル (英語使用比率: 25%程度)

日本語レベル
ビジネス会話レベル

最終学歴
短大卒： 準学士号

現在のビザ
日本での就労許可が必要です

募集要項

Service Deliverables:

- Deployment / In-Scope Configuration Items
- Servers (Virtual & Physical)
- Storage & Backup - Devices
- Server AppliancesHyper Converged Infrastructure (E.g. Nutanix, Cisco - UCS)Tape Storage Units

- Power Distribution Units rated 3KVA and below
- SAN Fabric Switches
- Network Switches
- KVM Units
- WAN Optimization Devices
- Firewalls
- Access Points
- Routers
- Physical Cabling
- Cable Management
- Cables which connect the device to itself, a peripheral, or a power/network port

Break-fix / Technical Tasks List

- Power Cycling
- Running Diagnostics Commands
- Conducting whole unit replacementInserting/Removing Media
- Replacing Defective Components
- Assist with fault diagnosis and investigation
- Configuring Remote Access
- Basic Storage Array Configuration
- Replacing faulty cables
- Tape Management and Maintenance
- Rebooting routers, servers, storage devices or other equipment
- Providing loop-back cables in order to test circuits remotely
- Re-seating or replacing components or cables
- Cleaning fibers
- Identify/Analyze fiber issues by using OTDR/LSPM/VFL
- Installing loop backs
- Racking and de-racking and upgrade of any device installed.

Operations Tasks List

- Updating and Recording of activities in relevant IT Ticket Management System
- Coordinating and agreeing attendance time and date with key stakeholders
- Provide support either through phone, remote tools, or in person at onsite
- Perform installation as needed either through physical or network medium
- Coordinate actual activity date and timings including arrival and departure times.
- Carry all necessary tools, laptops etc. which might be needed to support issues in the infrastructure environment
- Labelling, Patching and Asset Tagging activities
- Following specific task instructions and provision necessary reporting as necessary.

スキル・資格

Technical Skills

- Good general understanding of IT principles such as Networks, Hardware and Domains
- Knowledge of Infrastructure (Data Center and Network) hardware architecture as to understand the procedure shared by L3 teams during troubleshooting, H&E support
- Knowledge of server/client operations in a domain environment including Active Directory
- Understanding of current and legacy hardware Infrastructure platforms
- Hands-on experience in installation and troubleshooting Infrastructure (DC & Network) equipment's, Rack and Stack of the equipment/cable
- Good Hands-on Experience in IMAC and Break-fix activities related to Infrastructure environment
- Ability to identify Excellent the right defective spares and replace them with provided good spares as instructed and by physical observations
- Knowledge of TCP/I P standards and networking
- Experience with Tape Management activities
- Excellent knowledge of best practices around management, control, and monitoring of server infrastructure
- Familiarity with backup and recovery software and methodologies

Language skills needed
English

Soft Skills

- Exceptional customer facing skills
- Able to communicate clearly and effectively both with Client and the Customer
- Logical and analytical approach to work
- Accurate record keeping
- Able to work unsupervised
- Good timekeeper
- Intense focus on quality work
- Productive and Efficient

Academic Background
Bachelor of Engineering / Technology / Science or Equivalent Work Experience

Overall Experience (in yrs.)

会社説明