



## ServiceNow Specialist

### 募集職種

### 採用企業名

インターソフト株式会社

### 求人ID

1490021

### 業種

銀行・信託銀行・信用金庫

### 会社の種類

大手企業 (300名を超える従業員数) - 外資系企業

### 外国人の割合

外国人 半数

### 雇用形態

正社員

### 勤務地

東京都 23区, 千代田区

### 給与

450万円 ~ 500万円

### 更新日

2024年08月09日 16:40

### 応募必要条件

#### 職務経験

3年以上

#### キャリアレベル

中途経験者レベル

#### 英語レベル

ビジネス会話レベル

#### 日本語レベル

ビジネス会話レベル

#### 最終学歴

大学卒：学士号

#### 現在のビザ

日本での就労許可が必要です

### 募集要項

We are seeking a skilled ServiceNow Specialist to join our IT team at The successful candidate will play a critical role in customizing and developing ServiceNow solutions tailored to the bank's needs. Key responsibilities include designing workflows, scripts, and UI policies, supporting and enhancing ITSM processes, and integrating ServiceNow with other enterprise systems. The role also involves providing user support and training, as well as creating and maintaining dashboards and reports to track and improve IT service performance.

#### Key Responsibilities:

- **Customization and Development:** Design, develop, and implement custom ServiceNow solutions, including workflows, scripts, business rules, and UI policies.
- **Incident, Problem, and Change Management:** Configure and optimize ITSM modules such as Incident, Problem, Change Management, and Request Fulfillment.

- **Integration:** Integrate ServiceNow with other enterprise systems, ensuring seamless data flow and process automation; develop and maintain APIs and connectors.
  - **User Support and Training:** Provide technical support, troubleshoot issues, and conduct training sessions to enhance user adoption and proficiency.
  - **Data Analysis and Reporting:** Create and maintain dashboards, reports, and performance analytics to track IT service metrics and recommend improvements.
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会社説明