



## Ops Manager

Work at a Global Company in Tokyo!

### 募集職種

#### 人材紹介会社

Hire Pundit Japan 株式会社

#### 求人ID

1489747

#### 業種

ITコンサルティング

#### 会社の種類

大手企業 (300名を超える従業員数) - 外資系企業

#### 外国人の割合

外国人 半数

#### 雇用形態

正社員

#### 勤務地

東京都 23区

#### 給与

800万円 ~ 1000万円

#### 更新日

2024年08月07日 10:36

### 応募必要条件

#### 職務経験

10年以上

#### キャリアレベル

中途経験者レベル

#### 英語レベル

ビジネス会話レベル

#### 日本語レベル

ビジネス会話レベル

#### 最終学歴

大学卒： 学士号

#### 現在のビザ

日本での就労許可が必要です

### 募集要項

- Handle 8-member Service Desk team.
- The ability to build a cohesive team and to manage people effectively. This includes the ability to coach and develop the team.
- A thorough understanding of the strategic vision for the service desk and the ability to set the long-term direction of the team.
- An ability to balance and plan the short-term actions of the team.
- Knowledge and understanding of all relevant industry standards.
- Knowledge and understanding of best practices for service management.
- Strong communication skills, including the ability to be influential and persuasive with stakeholders.

- An ability to market and promote the service desk and to advocate for necessary resources, support, and appreciation for the service desk.
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## スキル・資格

- Possess a bachelor's degree in computer science, Information Technology, or a related field.
  - At least 10 years of experience in Service Desk operations.
  - Demonstrate strong technical skills and knowledge of IT service management.
  - Exhibit excellent leadership and team management abilities.
  - Show proficiency in troubleshooting and resolving technical issues.
  - Display strong communication and interpersonal skills. - Have experience with ITIL or other IT service management frameworks.
  - Be adept at using Service Desk software and tools.
  - Demonstrate the ability to work under pressure and manage multiple tasks simultaneously.
  - Show a commitment to continuous learning and professional development
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## 会社説明