

Field Project and Support Engineer (第二新卒 welcome!)

募集職種

人材紹介会社

ネクスト・ムーブ 株式会社

求人ID

1489570

業種

ソフトウェア

会社の種類

中小企業 (従業員300名以下) - 外資系企業

外国人の割合

外国人 半数

雇用形態

正社員

勤務地

東京都 23区

給与

500万円 ~ 700万円

更新日

2024年09月03日 06:00

応募必要条件

職務経験

3年以上

キャリアレベル

中途経験者レベル

英語レベル

ビジネス会話レベル (英語使用比率: 50%程度)

日本語レベル

ネイティブ

最終学歴

専門学校卒

現在のビザ

日本での就労許可が必要です

募集要項

Job Description

- Consult with and develop infrastructure solutions for various business users and customers.
- Collaborate with local teams, customers, and third-party companies to create and implement connectivity and network solutions.
- Troubleshoot and analyze software and hardware products.
- Design, construct, and operate campus networks for client.
- Ensure problem resolution at the customer's site until the solution is implemented and accepted.
- Handle troubleshooting, fault records, and the technical support process.

Required Skills

- Graduate in IT or a related technical field, or equivalent practical experience.
- Technical skills and knowledge in Microsoft Client/Server Systems (MS Server 2012+, Windows 10+) and Databases (SQL Server 2012+).
- Familiarity with network infrastructure (installation, configuration, and troubleshooting).

Preferred Qualifications

- Over 3 years of business experience as a technical support engineer or field/customer engineer.
- Experience in design, construction, and operation with network devices and wireless network equipment.
- Willingness to travel.
- Strong adaptability and communication skills for efficient collaboration between different teams.
- Experience working with engineers from third-party companies and suppliers.
- Ability to manage relationships with business users and external vendors.
- Experience in communication, negotiation, and troubleshooting with telecommunications carriers.
- Experience with variety of customer facing situations.
- Self-reliant working behavior, adaptability, and high flexibility.
- Experience working in a multicultural environment and abroad.
- Possession of a driver's license.

会社説明