

Call Center Operator - Luxury Retail up to 5M JPY

Call Center Agent

募集職種

人材紹介会社

マイケル・ページ・インターナショナル・ジャパン株式会社

求人ID

1486953

業種

小売

雇用形態

正社員

勤務地

東京都 23区

給与

450万円 ~ 500万円

更新日

2024年07月22日 16:45

応募必要条件

キャリアレベル

中途経験者レベル

英語レベル

流暢

日本語レベル

ネイティブ

最終学歴

大学卒：学士号

現在のビザ

日本での就労許可が必要です

募集要項

As a Customer Service Representative, you will be the voice of our brand, responsible for delivering exceptional service to our valued customers.

Client Details

leading company in the luxury goods industry

Description

- Promptly and effectively responding to customer inquiries and requests through various communication channels such as telephone, email, chat, and social media.
- Providing personalized solutions and assistance to meet customer needs, ensuring a positive and seamless experience.
- Managing customer complaints and concerns with empathy and professionalism, striving to find satisfactory resolutions.
- Educating customers about products, services, and promotions, driving sales and maximizing revenue opportunities.
- Collaborating with cross-functional teams to address customer issues and improve overall service delivery.
- Maintaining accurate records of customer interactions and transactions, ensuring compliance with company policies

- and procedures.
- Continuously seeking opportunities to enhance the customer experience and exceed service expectations.

Job Offer

Location: Central Tokyo, Japan

Salary: Competitive salary range with additional overtime allowance

Benefits: Incentive structure based on achieving sales targets, generous seasonal paid holidays

Work Schedule: Monday to Friday, daytime hours

To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Michelle Rosette on +813 6832 8698.

スキル・資格

- Native Level in Japanese and Fluent in English
- Previous experience in customer service or related fields preferred.
- Ability to work effectively in a team environment.
- Strong problem-solving skills and attention to detail.
- Amenable to work in Tokyo office everyday - NO WFH

会社説明

Customer Service Representative in Tokyo!