



Field Service Engineer for Semiconductor Related (m/f/d)

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募集職種

人材紹介会社

ジェイエイシーリクルートメントドイツ

求人ID

1486902

業種

電気・電子・半導体

雇用形態

正社員

勤務地

ドイツ

給与

800万円 ~ 1500万円

更新日

2024年07月19日 19:54

応募必要条件

職務経験

3年以上

キャリアレベル

中途経験者レベル

英語レベル

ビジネス会話レベル

日本語レベル

ビジネス会話レベル

最終学歴

大学院卒：修士号/博士号

現在のビザ

日本での就労許可は必要ありません

募集要項

- Answering customer service inquiries; identifying and responding to customer needs and concerns
- Provide over-the-phone consultation and advice to customers; including emergency situations, as well as schedule and repair Company products at customer site
- Perform preventative maintenance on Company products
- Establish and manage a local maintenance service structure
- Inspect and evaluate customer usage of Company products
- Provide training to customers in usage and maintenance of Company products
- Provide application support on Company products to customer
- Liaison between customer and Applications Programmer for customer requests involving a change in applications
- Research market needs and customer applications of Company products
- Submit application report to management in a timely manner
- Support sales activities, whilst establishing and maintaining a good relationship with customers
- Participate in sales meetings as required
- Submit various reports: such as service reports, weekly report, and expense report to management in a timely manner
- Receive follow-up and additional training on Company products in Japan
- Responsible for maintaining company parts and tools

- Minimize downtime of systems
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スキル・資格

- ・ Valid working visa holder in the EU is preferable.
 - ・ English, and Japanese or Mandarin speaking is a MUST.
 - ・ Able to have 4-6 weeks of business trip frequently in Europe.
 - ・ Able to take 3-6 months of training in Japan for the first 2 years.
 - ・ Master's / Doctor's degree would be preferable.
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会社説明