



Systems Administrator - Global Incidents & Response

Global L3 Ops - Windows Linux Networks

募集職種

採用企業名

エイラシステム株式会社

求人ID

1486888

業種

投資銀行

会社の種類

大手企業 (300名を超える従業員数) - 外資系企業

雇用形態

契約

勤務地

東京都 23区, 千代田区

最寄駅

丸の内線駅

給与

600万円 ~ 900万円

更新日

2024年07月19日 17:41

応募必要条件

職務経験

1年以上

キャリアレベル

中途経験者レベル

英語レベル

流暢 (英語使用比率: 常時英語)

日本語レベル

無し

最終学歴

大学卒 : 学士号

現在のビザ

日本での就労許可が必要です

募集要項

- ◎ Global systems operations (Windows, Linux/Unix, Networking), and automation solutions support
- ◎ Consultant position dedicated to a Major Global Financial Institution
- ◎ Location: Tokyo, Japan

EIRE Systems partners with a major financial institution in Tokyo, providing technical expertise for tier-3 systems operations and development, supporting a range of Workplace Technology systems infrastructure and applications.

Incident and Response manages detection, troubleshooting, reporting and resolution incidents that impact the global Workplace Technology environment.

As a member of this team, working on-site at a major global financial institution, you will have the opportunity to:

- Serve as the focal point for large incidents including providing awareness and debriefing to senior management
- Manage time-sensitive incidents and investigations requiring follow-the-sun coordination
- Work with and become proficient in a variety of enterprise technology from Microsoft, IBM, HP, Adobe, Google etc;
- Work with and be part of a talented global team, employing a "Follow the Sun" support model
- Collaborate with many other technical teams including networking, help-desk, desk-side support, server support, firewall, security, Unix, SQL, Web, storage and development teams.
- Provide operational oversight and ensure consistency in the tracking and remediation of incidents impacting key Business Unit stakeholders.
- Proactively participate in the continuous review of incidents and root causes, in order to highlight control gaps across the organization or process gaps within the team.
- Provide on call and out of hours support - we provide global coverage for incidents 24/7 in a follow-the-sun model - this position provides coverage during Japan weekday operating hours and will cover for escalations on one weekend every few months on a rotation basis.

**** Applicants must be available to work full-time in Japan and be we willing to commute to and work onsite at our client's offices in central Tokyo.**

スキル・資格

Experience Required:

- To be best prepared for this role, you should have a background in Microsoft Windows operations or system administration, ideally in a demanding enterprise organization.
- Experience with one or more enterprise operations tools, such as Wireshark or Splunk would be a great help.
- Experience working with SAS Cloud providers like Microsoft, Google, Adobe, AWS and others.
- ITIL certification, Microsoft Certifications for Windows (Associate or Expert level)

Required Technical skills:

- Windows 2012/2016/2019/2022 server skills
- Windows Desktop (Windows 10/Windows 11)
- Active Directory skills
- PowerShell Scripting skills
- Wireshark
- Splunk
- Extrahop
- Sysinternal tools

This opportunity may be a great fit for you if you are:

- Curious, self-directed, self-motivated and highly reliable. Many of the issues we face are unique and complex and require creative thinking, perseverance, patience and a willingness to ask questions in order to arrive at a solution.
- A self-starter with good interpersonal skills to facilitate working with end-users and other IT colleagues.
- Mature enough to be able to execute job functions with minimal guidance.
- Confident to effectively host calls with senior members of the Firm, translate complex technical problems, and develop quick response plans to information security incidents.
- Very strong in verbal and written English communication; able to effectively communicate with technical / non-technical personnel including senior management.
- Comfortable taking ownership of complex situations and conscientious to see them through to resolution in timely fashion

会社説明