

## Call Center Team Leader - up to 7M JPY

## Customer Service Supervisor

## 募集職種

## 人材紹介会社

マイケル・ページ・インターナショナル・ジャパン株式会社

## 求人ID

1486137

## 業種

旅行・観光

## 雇用形態

正社員

## 勤務地

東京都 23区

## 給与

600万円 ~ 700万円

## 更新日

2024年07月15日 12:54

## 応募必要条件

## キャリアレベル

中途経験者レベル

## 英語レベル

流暢

## 日本語レベル

ネイティブ

## 最終学歴

大学卒：学士号

## 現在のビザ

日本での就労許可は必要ありません

## 募集要項

Team Leader will manage our team and provide effective guidance. You will be responsible for supervising, managing and motivating team members daily.

## Client Details

Call Center Industry

## Description

- Create an inspiring team environment with an open communication culture
- Set clear team goals
- Delegate tasks and set deadlines
- Oversee day-to-day operation
- Monitor team performance and report on metrics
- Motivate team members

- Discover training needs and provide coaching
- Listen to team members' feedback and resolve any issues or conflicts
- Recognize high performance and reward accomplishments

#### **Job Offer**

- Promising career progression
- Utilize your english speaking skills
- Good benefits and package

To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Michelle Rosette on +813 6832 8698.

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#### **スキル・資格**

- Proven work experience as a team leader or supervisor
  - In-depth knowledge of performance metrics
  - Good PC skills, especially MS Excel
  - Excellent communication and leadership skills
  - Organizational and time-management skills
  - Decision-making skills
  - Degree in Management or training in team leading is a plus
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#### **会社説明**

Call Center Industry