



## 【Technical Support Specialist】 Sports Tech 外資系企業

### 募集職種

#### 人材紹介会社

株式会社SPOTTED

#### 採用企業名

【Technical Support Specialist】 Leading Global Sports Technology C

#### 求人ID

1485705

#### 業種

ITコンサルティング

#### 会社の種類

中小企業 (従業員300名以下) - 外資系企業

#### 雇用形態

正社員

#### 勤務地

神奈川県, 川崎市川崎区

#### 給与

経験考慮の上、応相談 ~ 700万円

#### 更新日

2024年07月08日 12:09

### 応募必要条件

#### 職務経験

3年以上

#### キャリアレベル

中途経験者レベル

#### 英語レベル

ビジネス会話レベル (英語使用比率: 50%程度)

#### 日本語レベル

ネイティブ

#### 最終学歴

大学卒: 学士号

#### 現在のビザ

日本での就労許可が必要です

### 募集要項

As our clients, A leading global sports tech company continue to expand, they are seeking an exceptional, self-motivated, and resourceful Technical Support Specialist to deliver enterprise-level assistance. This strategically important role is vital to their growth in Japan. The ideal candidate will have a blend of strong technical aptitude, troubleshooting capabilities, and **customer-facing skills**, coupled with a passion for cutting-edge technology.

### スキル・資格

- Preferably, a Bachelor's degree in Engineering.
- Minimum of **3 years' experience** in direct **customer support**.
- Exceptional written and spoken communication skills in both **Japanese and English**.

- Ability to explain technical information clearly and concisely to both technical and non-technical audiences.
  - Proven ability in troubleshooting and identifying root causes of issues.
  - Demonstrated skill in effective time management and handling escalations.
  - Self-driven individual who thrives in a small business environment.
  - Excellent communication skills, with the ability to explain concepts in writing and over the phone.
  - A passion for the sports industry is advantageous.
- 

会社説明