



Inbound/Outbound Relocation Coordinator ◆ 物流、貨物輸送、ホスピタリティ業界経験◎

★海外クライアント（外資企業、大使館など）カスタマー対応を行うお仕事

募集職種

採用企業名

UniGroup Worldwide-Japan株式会社

求人ID

1481891

業種

その他（流通・小売・物流）

雇用形態

正社員

勤務地

東京都 23区

給与

350万円 ~ 450万円

更新日

2024年06月28日 09:00

応募必要条件

職務経験

1年以上

キャリアレベル

中途経験者レベル

英語レベル

ビジネス会話レベル

日本語レベル

ネイティブ

最終学歴

短大卒：準学士号

現在のビザ

日本での就労許可が必要です

募集要項

Essential Duties and Responsibilities:

- Handling Import & Export Job Files as well as Intra-Japan files.
- Liaison with different parties including suppliers, customs broker, freight forwarders, overseas partners offices to ensure a smooth door to door services.
- Handling of complaints, service recovery, claims and insurance
- Overall Coordination – vendor relations, client contacts, shipping document management, correspondences with involved parties, operation statistics management assistance.
- Vendor Management—Service Quality Control and Improvement.
- Billing of invoices to meet deadlines and AR / AP invoice management assistance.
- Overall Coordination for Branch Manager– survey set-up, quote follow-up / job closing assistance, client contacts, and sales statistics management assistance.
- Cooperate with Branch Manager or Sales for Job related matters.
- Assisting Branch Manager for office general affairs management.

About UniGroup

UniGroup is a cooperative committed to delivering industry-leading transportation solutions for its customers and members. Focused on a premier customer experience with an emphasis on quality and innovation, UniGroup is the nation's largest household goods relocation organization, with a portfolio of world-class brands including United Van Lines, Mayflower Transit, UniGroup Logistics and UniGroup Worldwide.

スキル・資格

Qualifications:

- First/Primary language Japanese with strong English language skills in written and oral English.
 - Previous experience in Freight Forwarding, International Trade, International Hotel or foreign organization is preferred.
 - Strong organizational and logistical coordination skills
 - Ability to communicate effectively in writing and in-person
 - Strong interpersonal skills with a high degree of professionalism
 - Strong attention to detail
 - Strong capacity to prioritize and multitask under a set timeline
 - MS Office (Word, Excel, PowerPoint) and basic computer literacy is required
 - Colleague diploma or above
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会社説明