



# Level 1 & Level 2 IT Support Consultants 👪 独占求人

Join a top consulting firm

# 募集職種

#### 人材紹介会社

ネクスト・ムーブ 株式会社

#### 採用企業名

RS- Next Move K.K.

### 求人ID

1471622

### 業種

ITコンサルティング

#### 会社の種類

大手企業 (300名を超える従業員数) - 外資系企業

#### 外国人の割合

外国人 半数

#### 雇用形態

正社員

### 勤務地

東京都 23区

# 給与

300万円~600万円

### 更新日

2024年12月08日 00:00

## 応募必要条件

# 職務経験

1年以上

# キャリアレベル

新卒・未経験者レベル

### 英語レベル

日常会話レベル (英語使用比率: 50%程度)

# 日本語レベル

ビジネス会話レベル

#### 最終学歴

大学卒: 学士号

# 現在のビザ

日本での就労許可が必要です

# 募集要項

# About the company

♦ An independent technology consulting firm providing tailored solutions for 1,000 global clients. With over a decade of experience across industries – pharmaceuticals, automotive, finance, telecom, and digital services – the firm also excels in helping Japanese clients bridge cross-cultural and language gaps for seamless collaboration

#### Who are you

◆ As an IT Support Consultant, you'll play a critical role in supporting projects across Japan, providing culturally aware, tailored IT support.

#### Why you should apply

- ◆ You'll work on diverse projects and be part of a team that supports growth in both technical and people skills.
- As a consultant, you'll step into roles like a business analyst or project manager, building a well-rounded skill set.f an international network of colleagues who are keen to share their knowledge with you.
- The company's global reach and diverse team make it ideal for those seeking both stability and variety in their careers.

# スキル・資格

### Skills, Knowledge, and Experience in ONE OR MORE of the following:

- ♦ Investigating, diagnosing, and resolving incidents and requests per help desk procedures, updating tickets and escalating as needed.
- ◆ Managing PC staging, IMAC, hardware troubleshooting (e.g., printers), and software issues.
- Skilled in Windows OS, Active Directory, remote support, and basic IT.

### **Experience in ONE OR MORE of the following areas is desirable:**

- ◆ Knowledge of ITIL is beneficial
- ◆ Proficient in VLAN, DNS, VPN, and applications like MS Office
- ◆ Knowledge of ITIL is beneficial

Please do not hesitate to apply by clicking the apply button.

♦ MUST BE BASED JAPAN

会社説明