

User Support / Help Desk / IT Support Engineers Needed **"Best Workplaces Asia 2024"**

募集職種

人材紹介会社

ネクスト・ムーブ 株式会社

採用企業名

RS- Next Move K.K.

求人ID

1471622

業種

旅行・観光

会社の種類

大手企業 (300名を超える従業員数) - 外資系企業

雇用形態

正社員

勤務地

千葉県

給与

400万円 ~ 600万円

更新日

2024年07月21日 00:00

応募必要条件

職務経験

1年以上

キャリアレベル

新卒・未経験者レベル

英語レベル

日常会話レベル

日本語レベル

ビジネス会話レベル

最終学歴

専門学校卒

現在のビザ

日本での就労許可が必要です

募集要項

About the company

We are currently looking for User Support / Help Desk / IT Support Engineers to join the world's leading provider of Travel Technology

This company has won multiple "Top Employer Awards" in Europe and Asia

Who are you

- ◆ You have experience in delivering IT Support in an Airport or similar environment.
- ◆ You are familiar with managing the Tier I, Tier II & Tier III IT service desk operations
- ◆ You will be excited to work in a team focused on helping other members to reach common goals.

Why you should apply

- ◆ You will be given the space and confidence to grow in your career as well as a person.
- ◆ The company has a collaborative focus on fostering an open, safe, inclusive and stimulating working environment for all employees.
- ◆ It's an exceptional opportunity to be part of an international network of colleagues who are keen to share their knowledge with you.
- ◆ You will work in environments where collaboration and continuous improvement are the key.

スキル・資格

Skills, Knowledge, and Experience in ONE OR MORE of the following:

- ◆ Customer Service in an IT Environment
- ◆ Building excellent customer and internal relationships
- ◆ Diagnosing technical issues and assessing appropriate action required
- ◆ Recovering functional and technical Incidents and Requests

Experience in ONE OR MORE of the following areas is desirable:

- ◆ Hardware and Software-related systems
- ◆ End to end management of incidents

Please do not hesitate to apply by clicking the apply button.

- ◆ MUST BE BASED JAPAN

会社説明