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![BiOS IT MANAGED SOLUTIONS]

Data Center Engineer (Remote Hands) 👍 独占求人

Work at a large Data Center

募集職種

採用企業名
株式会社バイオス

求人ID
1470311

業種
SIer・システムインテグレーター

雇用形態
契約

勤務地
東京都 23区, 江東区

最寄駅
ゆりかもめ線、　新豊洲駅

給与
350万円 ~ 450万円

更新日
2025年04月07日 07:00

応募必要条件

職務経験
1年以上

キャリアレベル
中途経験者レベル

英語レベル
ビジネス会話レベル

日本語レベル
流暢

最終学歴
高等学校卒

現在のビザ
日本での就労許可が必要です

募集要項

BiOS is looking for experienced data center on-site engineers to join international support team servicing a global provider in Tokyo. Fast Moving environment where you will be expected to undertake key aspects of maintenance and deployment work on datacenter services and projects.

Remote-hand service:

　• **Request Management** – process, coordinate and support tickets as per agreed service levels for both client's and end user's scheduled and unscheduled support request.

　• **Communicate and interface** with client, end users and other internal and external groups representing the designated operation site.

- Install, move, add, and change server and other hardware in data center according to requests.

  - Hardware: e.g. troubleshooting of hardware, labeling, trend analysis, break/fix, smart hands.

  - Network connectivity support: e.g. voice, network, circuit and including cable management

  - Deployment support: e.g. supervision & installation of construction work, cabling, power, rack/un-rack, server kitting

  - **Asset and Capacity Management** - Asset including stocks management: e.g. spare parts, cable, kits, inventory/gap analysis report

  - Site logistics support: e.g. receiving, storing, shipping and disposal of equipment.

- Attending meetings required by operation.

- Comply and enforce internal **policies**, processes and standards.

- Create, maintain updates and publish process & procedural documents.

- Conduct necessary training of new staff.

- Escort customers/vendors

Work hours:

AM Shift: 09:00-17:30 (1hr break)

PM Shift: 13:00-21:30 (1hr break)

Night Shift (Respond on days when tasks are available): 22:00-06:30 (1hr break)

スキル・資格

- 1+ years troubleshooting Server/ Network hardware

- 1+ years' experience working for a data center or equivalent.

- Self-motivated, flexible, enthusiastic, good communication skills (written and verbal)

- Willing to learn and undertake further training and qualifications where required.

- Can work well both as an individual and as part of a team.

- Comfortable in a hands-on role.

- Must flexible with shifting work schedule as needed.

- Ability to work in a fast paced environment.

- Willing to take direction and follow well defined processes and procedures.

Bonus Points

- Detail-oriented with excellent organizational skills.

- Work IDF/MDF, Telco, Fiber infrastructure (testing with tester, Power meter, Cabling/routing).

- Japanese: fluent Level (JLPT N1 or, native level)

- English: Business Level

For candidates with no experience:

- No IT experience is required as long as the candidate is bilingual

- Strong interest in IT and technology

- Willingness to learn and take on new challenges

• Excellent communication and teamwork skills

• Must be flexible with shifting work schedule as needed.

会社説明