CareerCross

adamevejp

Deskside Support Engineer 大阪｜devices, infra troubleshoot

Basic IT support knowledge/experience OK

募集職種

採用企業名
アダムイブ株式会社

支社・支店
Adameve Japan

求人ID
1469356

業種
その他（IT・インターネット・ゲーム）

雇用形態
正社員

勤務地
大阪府

給与
350万円 ~ 500万円

更新日
2024年07月01日 02:00

応募必要条件

職務経験
1年以上

キャリアレベル
新卒・未経験者レベル

英語レベル
日常会話レベル

日本語レベル
ビジネス会話レベル

最終学歴
大学卒：学士号

現在のビザ
日本での就労許可が必要です

募集要項

Are you an experienced Desktop / Network Support Engineer looking for an exciting opportunity in IT industry? AdamEve Japan is urgently hiring for full-time positions in Osaka

In this role, you will be responsible for handling daily technical support activities for desktop systems. This includes the installation of Windows 10, configuration of desktop computers, and testing of network connections. You will play a crucial role in setting up and testing desktop software applications and internet browsers, ensuring the proper functioning of computer systems. End-user training on computer hardware and software usage is also a key aspect of this position.

As a Desktop / Network Support Engineer, you will develop and manage effective professional relationships with contractor personnel, co-workers, and clients. Adherence to corporate manuals and directives is essential, along with the extension of computer support for systems' software and hardware. You will also be responsible for setting up computers and installing software for various applications, resolving desktop problems, and networking and connecting computers within the

organization.

スキル・資格

- 1-4 years of desktop support experience; team lead experience is a plus.
- Excellent customer service skills in face-to-face, telephone, or electronic interactions with clients.
- Strong language and communication skills (EN/JP).
- Solid understanding of computer support and troubleshooting.
- Knowledge of Windows XP, Vista, 7, Win10-11, Mac OSX, Windows Server products, and/or Apple Operating Systems.
- Ability to work collaboratively in a team and prioritize projects effectively.
- Hands-on experience with Microsoft office suite, SCCM, AD etc.
- Proficient in solving complex hardware and software issues.
- Excellent interpersonal skills.
- Ability to multitask, work independently, and demonstrate effective problem-solving skills.
- Currently based in Japan.

会社説明

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