



## QA Manager | QA マネージャー | 10M yen

### 募集職種

#### 人材紹介会社

アイウィルキャピタル合同会社

#### 採用企業名

Our client is a luxury retail company

#### 求人ID

1467165

#### 業種

小売

#### 会社の種類

外資系企業

#### 外国人の割合

外国人 半数

#### 雇用形態

正社員

#### 勤務地

東京都 23区

#### 給与

経験考慮の上、応相談 ~ 1000万円

#### 更新日

2024年06月18日 05:00

### 応募必要条件

#### 職務経験

6年以上

#### キャリアレベル

中途経験者レベル

#### 英語レベル

ビジネス会話レベル

#### 日本語レベル

ビジネス会話レベル

#### 最終学歴

大学卒：学士号

#### 現在のビザ

日本での就労許可が必要です

### 募集要項

#### Role:

Seeking a QA Manager with a minimum of 5 years of experience to play a key role in the Local IS Team, contributing to supporting and testing Front-Office solutions in Japan's digital area, integrated into regional solutions such as Salesforce Solution, ERP Microsoft AX platform, marketing automation, and loyalty engine. This candidate will work closely with Digital key users for high-level requirements and contribute to the design, testing, and support of the Front-Office applications, including integration with Salesforce/POS/ERP for Japan, focusing on Digital & eCommerce Sites and LINE applications integrated with CRM & Digital.

The ideal candidate should know about tests and exposure to digital solution environments and projects, including testing and supporting Digital/e-commerce site enhancements (HQ sites localized for Japan) and CRM Multi-Channel Integration (e-commerce/Retail/Social CRM). This candidate will work with central/Regional beauty tech/business units to test and review features on global or regional projects in Japan in a secure and cost-effective way.

**Main Responsibilities:**

- Complying with operational guidelines for test management at the PCIS (test plans, scenarios, dashboards, communication, etc.)
- Participating as a testing referent on project planning with external test vendors
- Maintaining and developing the agile QA organization in agreement with the Front Office Manager
- Managing the implementation and/or maintenance of automated tests with the tools in place to secure the delivery & the run
- Contributing strongly to good relations with worldwide teams through regular synchronization points and identification of common topics
- Collecting and centralizing Customer data by house in order to sustain a "customer-centric" vision
- Actively participating in common topics with the support teams to strengthen synergy in running activities
- Being a force of proposal around the subjects of new technologies and the QA process
- Implementing project acceptance strategies based on Beauty Tech standards
- Planning the acceptance of your projects & ensuring their management
- Ensuring communication on QA at the project team level (IT & Business)
- Actively participating in testing (and opening related bugs)

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**スキル・資格****Requirements:**

- At least 5 years of experience in digital and e-commerce testing, with a minimum of 2 years as a Test Lead.
- Proficient in spoken and written Japanese, as well as fluent in English.
- Demonstrated ability to provide regular and consistent reporting in a structured manner.
- Proficiency in web and back sensitivity, including mastery of multi-layer test logic.
- Understanding of customer experience and e-commerce challenges, with knowledge in marketing/CRM being a plus.
- Ability to supervise testers and communicate with external vendors.
- Capable of synthesizing reports in both Japanese and English.
- Strong commitment to rigor and professionalism, along with intellectual curiosity.
- Very good functional understanding of retail business and digital/CRM topics.
- Familiarity with Jira, qTest, PowerPoint, and Power BI tools is advantageous.

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**会社説明**