



E-commerce operation

Global working environment (Fashion)

募集職種

人材紹介会社

エンワールド・ジャパン株式会社

採用企業名

Foreign Fashion Brand

求人ID

1463924

業種

アパレル・ファッション

会社の種類

外資系企業

外国人の割合

外国人 少数

勤務地

東京都 23区

給与

350万円 ~ 500万円

更新日

2024年12月27日 03:00

応募必要条件

職務経験

1年以上

キャリアレベル

新卒・未経験者レベル

英語レベル

ビジネス会話レベル

日本語レベル

流暢

最終学歴

専門学校卒

現在のビザ

日本での就労許可が必要です

募集要項

1. Order Fulfillment and Inventory Management:

- Supervise the end-to-end order fulfillment process, from order placement to delivery, ensuring accuracy and timeliness.
- Implement and maintain effective inventory management practices to prevent stockouts and overstock situations.

2. Logistics and Shipping:

- Coordinate with logistics partners to optimize shipping processes and minimize delivery times.
- Monitor shipping costs and negotiate contracts with carriers to ensure cost-effective and efficient transportation.

3. Website Maintenance and Optimization:

- Collaborate with the IT and web development teams to ensure the online platform is updated, user-friendly, and responsive.
- Implement strategies to enhance the online shopping experience, including streamlined checkout processes and mobile optimization.

4. Customer Service:

- Oversee customer service operations, addressing inquiries, resolving issues, and ensuring customer satisfaction.
- Implement and monitor customer feedback mechanisms to continuously improve the online shopping experience.

5. Analytics and Reporting:

- Utilize data analytics tools to track key performance indicators (KPIs) and generate reports on sales, inventory levels, and customer behavior.
- Analyze data to identify trends, opportunities, and areas for improvement.

6. Cross-functional Collaboration:

- Collaborate with marketing, sales, and IT teams to execute promotional campaigns, product launches, and other online initiatives.
- Ensure effective communication and alignment between different departments involved in the e-commerce process.