


BIOS
IT MANAGED SOLUTIONS

Data Center Shared Engineer (Tokyo)

HOT job in Tokyo

募集職種

採用企業名

株式会社バイオス

求人ID

1463632

業種

Sler・システムインテグレーター

雇用形態

契約

勤務地

東京都 23区

給与

経験考慮の上、応相談

更新日

2025年01月06日 02:00

応募必要条件

職務経験

1年以上

キャリアレベル

中途経験者レベル

英語レベル

ビジネス会話レベル

日本語レベル

ビジネス会話レベル

最終学歴

高等学校卒

現在のビザ

日本での就労許可が必要です

募集要項

Duties will include, but not limited to:

- Request management – process tickets as per agreed service levels of the client.
 - Including proper hand over of the assigned responsibilities during leave or absence
- Coordinate and provide both scheduled and unscheduled troubleshooting support.
 - Including occasional 24/7 dispatch managed within the team
 - Including occasional domestic business trips
- Install, move, add, and change server and other hardware in data center according to request from the client (e.g. break/fix, smart hands, decommissioning).
- Physical network support and cable management (e.g. cable construction work, power management)
- Escorting vendors and visitors inside the data center.
- Manage backup tapes and media operation.
- Capacity management and forecasting (e.g. space, power, cooling, ports).
- Site logistics support (e.g. receiving, relocation, shipping and disposal of equipment).

- Asset and stock management (e.g. tracking the inventory of spare parts, cables, kits).
 - Contribute to project and program activities as necessary.
 - Including involvement in a project work stream as required
 - Document and maintain updated processes/manuals.
 - Comply and enforce internal policies, processes and standards.
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スキル・資格

- 2+ years of hands on experience as an IT infrastructure engineer (server, network, IT asset management, etc.).
- Experience working for a data center or equivalent (i.e. server room) is required.
- Cisco certifications (CCNA or CCT) are referred.

Language

- Japanese: N2 level
 - English: Business level
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会社説明