CareerCross

BIOS
IT MANAGED SOLUTIONS

Data Center Shared Engineer (Tokyo)

HOT job in Tokyo

募集職種

採用企業名
株式会社バイオス

求人ID
1463632

業種
SIer・システムインテグレーター

雇用形態
契約

勤務地
東京都 23区

給与
経験考慮の上、応相談

更新日
2024年11月18日 06:00

応募必要条件

職務経験
1年以上

キャリアレベル
中途経験者レベル

英語レベル
ビジネス会話レベル

日本語レベル
ビジネス会話レベル

最終学歴
高等学校卒

現在のビザ
日本での就労許可が必要です

募集要項

Duties will include, but not limited to:

- Request management – process tickets as per agreed service levels of the client.
  - Including proper hand over of the assigned responsibilities during leave or absence

- Coordinate and provide both scheduled and unscheduled troubleshooting support.
  - Including occasional 24/7 dispatch managed within the team
  - Including occasional domestic business trips

- Install, move, add, and change server and other hardware in data center according to request from the client (e.g. break/fix, smart hands, decommissioning).
- Physical network support and cable management (e.g. cable construction work, power management)
- Escorting vendors and visitors inside the data center.
- Manage backup tapes and media operation.
- Capacity management and forecasting (e.g. space, power, cooling, ports).
- Site logistics support (e.g. receiving, relocation, shipping and disposal of equipment).

- Asset and stock management (e.g. tracking the inventory of spare parts, cables, kits).
- Contribute to project and program activities as necessary.
    - Including involvement in a project work stream as required

- Document and maintain updated processes/manuals.
- Comply and enforce internal policies, processes and standards.

スキル・資格

- 2+ years of hands on experience as an IT infrastructure engineer (server, network, IT asset management, etc.).
- Experience working for a data center or equivalent (i.e. server room) is required.
- Cisco certifications (CCNA or CCT) are referred.

Language

- Japanese: N2 level
- English: Business level

会社説明

スキル・資格

会社説明