



## 【1名限定募集！】 Senior Desktop Support Analyst

### 募集職種

### 人材紹介会社

Cornerstone Recruitment Japan 株式会社

### 採用企業名

米系グローバル投資運用会社

### 求人ID

1460729

### 業種

アセットマネジメント

### 会社の種類

大手企業 (300名を超える従業員数) - 外資系企業

### 雇用形態

正社員

### 勤務地

東京都 23区

### 給与

800万円 ~ 1100万円

### 更新日

2024年12月25日 03:00

### 応募必要条件

#### 職務経験

3年以上

#### キャリアレベル

中途経験者レベル

#### 英語レベル

ビジネス会話レベル

#### 日本語レベル

ビジネス会話レベル

#### 最終学歴

短大卒：準学士号

#### 現在のビザ

日本での就労許可が必要です

### 募集要項

#### 【職務内容】

This position will be responsible for general desktop support for the Tokyo office, as well as remote support for other offices as needed.

- Setup, configuration, installation, and troubleshooting support
- Support including training, mentorship, and expert roles in specific software groups and group representation on large, multi-functional projects.
- Develop and track performance measurements and determine the optimal system configuration
- Identification of problems, creation of project plans/schedules, execution, and measurement of results for software related projects
- Serve as a local point of contact for the global IT team, removing, installing, and replacing servers and other hardware.

- Collaborate with APAC desktop managers and team members to resolve IT issues that occur in the workplace.
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## スキル・資格

### 【応募条件】

- Desktop support experience (3+ years)
  - Self-starter based in the APAC region who can thrive in a multicultural environment
  - MS Office 365 troubleshooting skills (advanced level)
  - Interpersonal skills to work with managers at all levels in both Japanese and English
  - Experience using ServiceNow
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## 会社説明