**CareerCross**

HIRE PUNDIT
— TALENT STRATEGY RESULTS —

## Site Reliability Assurance Manager

**Work at a Global Insurance Company!**

## 募集職種

**人材紹介会社**
Hire Pundit Japan 株式会社

**求人ID**
1458086

**業種**
生命保険・損害保険

**会社の種類**
大手企業 (300名を超える従業員数) - 外資系企業

**外国人の割合**
外国人 半数

**雇用形態**
正社員

**勤務地**
東京都 23区

**給与**
1100万円 ~ 経験考慮の上、応相談

**更新日**
2024年07月31日 03:00

## 応募必要条件

**職務経験**
10年以上

**キャリアレベル**
中途経験者レベル

**英語レベル**
ビジネス会話レベル

**日本語レベル**
ビジネス会話レベル

**最終学歴**
大学卒：学士号

**現在のビザ**
日本での就労許可が必要です

## 募集要項

- Effective Communication and collaboration: ensure seamless communication and collaboration with local stakeholders, including team members, vendors, and clients. Language barrier can hinder effective problem-solving, incident response, and knowledge sharing. By this role who can communicate fluently in Japanese, we can build stronger relationship, foster collaboration, and enhance operational efficiency.
- Cultural understanding and local knowledge: provide a deeper understanding of the Japan Insurance business culture, work practices, and customer. This understanding is invaluable when working closely with Japanese clients or stakeholders. It allows to navigate complex business situation, build trust, and adapt to local expectations more effectively. Additionally, his/her knowledge of local regulations and industry practices can contribute to compliance and risk management efforts.

- Compliance and local regulators and standards: ensure a solid understanding of local regulations and standards specific to Japan regulatory bodies such as "Japan National Insurance Association" and "Financial Service Agency". He/She can effectively navigate software licensing agreements, compliance requirements, and data protection laws, minimize the risk of legal and financial penalties, his/her familiarity with local best practices enhance our ability to maintain a strong compliance posture
- Improved incident management: With the growing complexity of our IT infrastructure, it is crucial to have sufficient resources to manage and respond to incidents effectively. An additional resource will help us bolster our incident management capabilities by have rich application knowledge, ensuring that critical issues are promptly addressed will minimize system downtime, mitigate customer impact, and protect our organization' s reputation
- Onsite presence and relationship building: can be physically present at our office or client location when needed. This allows for face-to-face interactions, relationship building, and a deeper understanding of local operations. It also facilitates onsite troubleshooting infrastructure assessments, and collaboration with cross-functional teams. Such proximity can strengthen our partnership with Japanese clients and stakeholders, leading to long-term business growth.

## スキル・資格

- Deep experience in the core areas of service management, Operational Risk, able to drive up service quality through effective site reliability management
- At least 10 years' experience in the management of information technology and teams who demonstrated track record of attracting and developing technology talent
- Contemporary understanding (broad, not deep) of relevant technologies, including networking, hosting, cloud, security, ITIL processes.
- Demonstrated track record of designing and delivering complex projects Significant experience managing service delivery operations, both in-house and through vendors.
- Strong communication, analytical and innovative problem-solving skills
- Influencing, negotiation and change management skills
- Be comfortable operating across multiple cultures and in the leadership of remote teams
- We would like person to have next experiences in their working records:
    - Operating Systems (Windows Server, Linux, etc)
    - Programming Languages
    - Cloud (Azure, AWS)
    - Web Control Languages:
    - Databases
    - Web/App Servers/Cloud
    - Enterprise Application Integration
    - UW Automation
    - Enterprise Architecture
    - Security Vulnerability Management
    - EoL/Asset Management
    - Experienced Scrum in an Agile Project Management framework

## 会社説明