



Deskside Support Engineer

Work at a Global Financial Company

Job Information

Hiring Company

BIOS, Inc.

Job ID

991660

Industry

System Integration

Job Type

Contract

Location

Tokyo - 23 Wards

Salary

Negotiable, based on experience

Refreshed

February 14th, 2025 09:00

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Fluent

Minimum Education Level

High-School

Visa Status

Permission to work in Japan required

Job Description

Provide a minimum service of:

- Perform refresh, installs, moves and changes for desktop and laptops.
- install currently supported Microsoft operating systems onto a desktop and laptop;
- load an image onto a desktop and laptop;
- load standard software applications such as Microsoft Office or other scripted installs;
- install (unpack, connect to the network and test) standard desktops, laptops, printers and peripherals;
- find faults with basic office environment IT related problems (connectivity, application errors, operating system issues);

- replace components in both desktops and laptops (e.g. hard drives, processors, fans etc.);
 - understand more complex desktop and laptop installations and configurations.
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Required Skills

Must be bilingual (Japanese: fluent/near native/native); English (business)

Must have more than 3 years of experience in Deskside Support

- This position requires end user support and desksie support.

Company Description

BiOS was formed in 1998 (as a division of LINC Media Inc.) and has evolved into a premier IT solutions and outsourcing company. With this evolution BiOS was spun off from LINC Media to create a separate and independently operating company in 2010, now registered as BiOS Inc. BiOS provides solutions and services to a wide range of small and large foreign firms in Japan.

Over the years BiOS has developed the benchmark for bilingual IT Solutions in Tokyo, built on the principle of providing honest and affordable services customized and tailored to our client's needs.

We are always looking for bilingual IT professionals to join our onsite and internal teams. We pride ourselves in recruiting talented and ambitious engineers from all over the world.

Currently our teams include bilingual technical, sales and administration staff from more than 10 countries making BiOS a dynamic IT Team where intellect and creativity and a strong work ethic are all rewarded.

Start your future today with BiOS.