



# IT/Facilities Support Engineer for Data Center Operations

Large Global Financial Institution

## Job Information

Hiring Company

[EIRE Systems K.K.](#)

Subsidiary

EIRE Systems K.K. / エイラ システム 株式会社

Job ID

529815

Division

IT Operations

Industry

IT Consulting

Company Type

International Company

Non-Japanese Ratio

About half Japanese

Job Type

Permanent Full-time

Location

Tokyo - 23 Wards, Chiyoda-ku

Salary

Negotiable, based on experience

Refreshed

August 1st, 2024 15:26

## General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Minimum Education Level

Technical/Vocational College

Visa Status

Permission to work in Japan required

## Job Description

EIRE Systems is looking to hire a Data Center IT/Facilities Support Engineer to provide professional Data Center Operations Support Services for one of our clients, a large global financial institution.

The primary work location will be our client's head office in Chiyoda-ku. Local travel to several off-site data centers in the Tokyo area will be required as project and operational needs dictate.

No night-shift work!

Work hours are typically 8-hours on weekdays scheduled between 9am to 10pm. Weekend activities will be required as project and operational needs dictate.

Ideally we are seeking applicants with a working knowledge of the day-to-day operations procedures for Data Center management and a basic understanding of the physical elements (network cabling, hardware, power, cooling, capacity

metrics) of an enterprise data center.

However applicants with a technical background, fundamental electrical systems knowledge, a high work ethic and can demonstrate aptitude and willingness to learn data center facilities management, are also encouraged to apply.

## Job Description

The Data Center Operations Engineer will work as a member of a team to provide the following services onsite in our client's Tokyo offices and data center sites:

- Data Center Site Management - Ready for business support, daily status reporting, visual inspections for IT facilities.
- IT Facilities equipment inspections and maintenance; configuration and installation of PDUs; in-rack power systems, electrical and network cabling; rack maintenance (locks, doors, frames)
- Execution of Change management and Incident management procedures and processes.
- Capacity reporting/planning, Rack allocation and Data Center space management
- Vendor/supplier management and co-ordination, access control and security management and vendor escorting;
- Inventory management including labeling of equipment and disposal support for Data Center equipment and associated assets
- Documentation and Data Center Diagram Management
- Project Management Support including preparation of costing and implementation plans for Data Center facilities changes and related projects.
- Annual power down support
- Data Center process review; Documentation and reporting; Standardization / harmonization between sites and adherence with global standards

## Required Skills :

- Ideally we are seeking applicants with a working knowledge of the day-to-day operations procedures for management and a basic understanding physical elements (network cabling, hardware, power, cooling, capacity metrics) of an enterprise data center. However applicants with a technical background, fundamental electrical systems knowledge, a high work ethic and can demonstrate capacity and willingness to learn data center facilities management, are also encouraged to apply.
- Able to perform the majority of the above tasks independently.
- Team-work mindset to coordinate and share workload within a small team.
- Business level communication skills using Japanese is required.

## Location/Environment:

The candidate will work based in the Tokyo area (Chiyoda-ku). Local travel to several sites located around the Tokyo area will be required.

## Career Advancement:

Opportunities for career advancement exist for highly motivated individuals in the areas of Data Center Operations Management and Project Management for Data Center and IT Infrastructure projects. In addition to providing opportunities to develop professional experiences, EIRE Systems encourages it's employees to continuously challenge themselves and to upgrade their technical and professional skills through industry-based training programs and certification incentives.

## Company Description

EIRE Systems is a leading independent provider of professional IT services to the financial, insurance and multinational sectors in Japan and throughout the Asia-Pacific region. EIRE Systems has expertise across a wide spectrum of Information Technologies, with a track record for successfully completing hundreds of assignments since its establishment in 1996.

We provide professional IT services, both project-based and ongoing operational support, in two main areas:

1. IT Services
2. Project Management

EIRE Systems - Tokyo, Asia-Pacific, Beyond...

EIRE Systems provides a wide-range of career choices for internationally-minded technology and support professionals. From the company's small beginnings, EIRE Systems currently has 130 Tokyo-based employees and is expanding it's local, regional and global expertise. We have established offices in Hong Kong, Singapore and Shanghai and are reaching further as we grow our presence throughout the Asia-Pacific.

エイラシステムは、東京・香港・シンガポール・上海に拠点を持ち、多くの日系・外資系の金融系企業様やその他の業種のグローバル企業様向けに、

幅広いITサービスを多言語（日本語・英語・中国語など）でご提供させて頂いているIT企業です。

これまでもお客様の多様なニーズに合わせて、多くの1. ITプロジェクトマネジメント及び設計サービス、2. ITコンサルティングサービス、3. マネージドサービスを提供してきました。

今後、業務規模の拡大と、サービスの質の維持を目指し、積極的な採用活動をして参ります。  
皆様のご応募をお待ちしております。