



デスクトップ・サポート Microsoft IntuneおよびSCCM 5million yen and above

IT業界でのキャリアアップをサポートします！

## Job Information

### Recruiter

Fidel Consulting KK

### Job ID

1533825

### Industry

IT Consulting

### Job Type

Permanent Full-time

### Location

Tokyo - 23 Wards

### Salary

5 million yen ~ 7 million yen

### Refreshed

April 21st, 2025 14:20

## General Requirements

### Minimum Experience Level

Over 3 years

### Career Level

Mid Career

### Minimum English Level

Business Level

### Minimum Japanese Level

Business Level

### Minimum Education Level

Bachelor's Degree

### Visa Status

Permission to work in Japan required

## Job Description

- Bachelor's degree or equivalent experience/related qualifications Information Systems required.
- 4-6 years of professional IT infrastructure experience in end user computing services
- A comprehensive understanding of PC hardware, software, operating systems, directory services, printing and applications is required.
- Experience managing laptops and handheld devices
- Extensive knowledge of PC operating systems Windows 10 / Windows 11
- Knowledge of Mac operating systems
- Experience with Microsoft Intune, SCCM, WDS technology
- Experience in managing wireless devices
- Experience with software distribution systems
- Experience with installing, configuring, maintaining and troubleshooting hardware is a must
- Antivirus management console and troubleshooting experience (required)
- 24 x 7 x 365 support requirements. Ability to work outside business hours and weekends.

## Prerequisites

- Hold MCSE certification from an accredited facility.
- ITIL or formal service management training

Japanese: Business Japanese level (N2), Business English level

- Bachelor's degree or equivalent experience/relevant certification information systems required.
- 4 -6 years of professional IT Infrastructure experience with End User Computing Services
- Comprehensive understanding of PC hardware, software, operating systems, directory services, printing and applications required.
- Experience in Laptop, Handheld devices management
- Extensive knowledge of PC operating systems Windows 10 / Windows 11
- Knowledge in Mac Operating Systems
- Experience in Microsoft Intune. SCCM, WDS technologies
- Experience with wireless device management required.
- Experience with software distribution systems required.
- Experience in hardware installation, configuration, maintenance, and troubleshooting required.
- Experience with Anti-virus management consoles and troubleshooting required.
- 24 x 7 x 365 support requirements. Available to work after hours and weekends, as required

#### Preferred

- MCSE certification by accredited facility preferred.
- ITIL or formal Service management training preferred

**Japanese Language** : Business Japanese Level (N2) and Business English level

### Required Skills

- Bachelor's degree or equivalent experience/related qualifications Information Systems required.
- 4-6 years of professional IT infrastructure experience in end user computing services
- A comprehensive understanding of PC hardware, software, operating systems, directory services, printing and applications is required.
- Experience managing laptops and handheld devices
- Extensive knowledge of PC operating systems Windows 10 / Windows 11
- Knowledge of Mac operating systems
- Experience with Microsoft Intune, SCCM, WDS technology
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- Experience with software distribution systems
- Experience with installing, configuring, maintaining and troubleshooting hardware is a must
- Antivirus management console and troubleshooting experience (required)
- 24 x 7 x 365 support requirements. Ability to work outside business hours and weekends.

#### Prerequisites

- Hold MCSE certification from an accredited facility.
- ITIL or formal service management training

Japanese: Business Japanese level (N2), Business English level

- Bachelor's degree or equivalent experience/relevant certification information systems required.
- 4 -6 years of professional IT Infrastructure experience with End User Computing Services
- Comprehensive understanding of PC hardware, software, operating systems, directory services, printing and applications required.
- Experience in Laptop, Handheld devices management
- Extensive knowledge of PC operating systems Windows 10 / Windows 11
- Knowledge in Mac Operating Systems
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### Company Description