

MichaelPage

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Team Lead Content Moderation - Leading IT Company

Team Lead Content Moderation - IT

Job Information

Recruiter

Michael Page

Job ID

1533760

Industry

Internet, Web Services

Job Type

Contract

Location

Tokyo - 23 Wards

Salary

4 million yen ~ 4.5 million yen

Refreshed

April 18th, 2025 19:00

General Requirements

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Fluent

Minimum Education Level

Associate Degree/Diploma

Visa Status

Permission to work in Japan required

Job Description

The position involves monitoring live streams and pre-uploaded videos (in English and Japanese) to ensure compliance with established regulations. As a Team Lead, you will also be in charge of checking the quality of team members performance.

Client Details

Our client is a large organization in the IT outsourcing service industry. They are recognized for their innovative approach to customer service and their commitment to creating an engaging and rewarding work environment.

Description

The position involves monitoring live streams and pre-uploaded videos (in English and Japanese) to ensure compliance with established regulations. As a Team Lead, you will also be in charge of checking the quality of team members performance.

- Monitor live feeds for potential rule violations.
- Ensure audio content follows regulatory guidelines.
- Check for restricted words and inappropriate content.
- Check quality of Team's performance

Job Offer

- Career progression opportunities
- Development of Critical Thinking, Analytical and Crisis Management Skills
- Local Team in charge of supporting employees in case of need
- A challenging yet rewarding role in a large and innovative organization.
- A supportive company culture that values teamwork and continuous improvement.

If you're ready to take your career to the next level in the Technology & Telecoms industry, apply today for this Team Lead Content Moderation role.

To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Davide Capretta at +81 3 6832 8675.

Required Skills

The Team is looking for candidates who are ready to start working soon, who have a good cultural knowledge of Japan, and with the following main qualifications:

- Good level of English language
- Fluent level of Japanese (fluent N1 and up)
- Willing to work weekend shift
- Strong emotional resilience, and stress-management skills
- Capacity to supervise Team performance quality

Company Description

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