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Operational Risk @ Global Life Insurance Firm

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Job Information

Recruiter
[Michael Page](#)
Job ID

1533163

Industry

Insurance

Job Type

Permanent Full-time

Location

Tokyo - 23 Wards

Salary

Negotiable, based on experience

Refreshed

April 15th, 2025 13:00

General Requirements

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Fluent

Minimum Education Level

Associate Degree/Diploma

Visa Status

Permission to work in Japan required

Job Description

Join a global insurer's Tokyo-based Operational Risk team, acting as a second-line control function across business and tech domains. This is a hands-on opportunity to oversee operational incidents, support internal control enhancements, and manage Effective Control Framework implementation across the organization.

Client Details

Our client is a leading international insurance group with a strong footprint in Japan. Their Operational Risk team plays a key role in safeguarding the firm's control environment, ensuring incident transparency, and driving enterprise-wide process improvements.

Description

- Manage operational incident lifecycle, including impact analysis and root cause assessments
- Coordinate response, reporting, and FSA communication for personal information breaches
- Drive improvements through trend analytics and system/process upgrades
- Support risk governance by assessing controls, facilitating ORM trainings, and tracking action plans
- Lead cross-functional coordination for policy alignment and digital risk tool implementation (iRisk, Power BI, etc.)
- Continuously improve risk frameworks (ECF) in line with NN Group and FSA requirements

Job Offer

- Engage with local and global stakeholders, including HQ in Europe
- Career growth potential into ORM Manager or Risk Specialist roles
- Hybrid work flexibility and exposure to digital transformation tools

To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Carl Iso +818046764473.

Required Skills

- Experience in Operational Risk, Audit, or Internal Control functions
 - Strong bilingual communication (Japanese & English)
 - Skilled in cross-team facilitation and collaborative coordination
 - Proactive, growth-oriented attitude with the ability to multi-task
 - Power BI or data analysis/reporting experience preferred
 - Familiarity with financial services or insurance environments is a plus
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Company Description

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