

MichaelPage

www.michaelpage.co.jp

Product Manager - Industrial Connectivity - Up to 15M**Product Marketing - Electronics Company****Job Information****Recruiter**

Michael Page

Hiring Company

非公開

Job ID

1532100

Industry

Electronics, Semiconductor

Company Type

Large Company (more than 300 employees) - International Company

Job Type

Permanent Full-time

Location

Singapore, Singapore

Salary

11 million yen ~ 15 million yen

Work Hours

詳しくはお問い合わせください

Holidays

土日祝 完全週休2日制

Refreshed

April 10th, 2025 21:06

General Requirements**Minimum Experience Level**

Over 1 year

Career Level

Mid Career

Minimum English Level

Fluent

Minimum Japanese Level

Fluent

Minimum Education Level

Bachelor's Degree

Visa Status

Permission to work in Japan required

Job Description

Provide advanced technical support and application expertise across a wide industrial product portfolio. Play a key role in digital service integration, product quality, and customer success.

Client Details

Our client is a global leader in industrial technology and connectivity solutions, with a strong commitment to engineering innovation and customer-centric service. With a collaborative culture and focus on sustainability, the company supports customers in sectors such as automation, energy, transportation, and machinery. Their forward-thinking approach to digital services and technical support makes them a standout player in the B2B technology industry.

Description

- Provide second and third-line technical support to the sales team for customer inquiries.
- Deliver application and design-in support to medium and large enterprise customers.
- Identify customization needs and coordinate with internal project teams for solution implementation.
- Support digital service rollouts integrated into customer support cases.
- Maintain a centralized knowledge database to streamline technical support.
- Assist in organizing and supporting technical events (e.g., customer TechDays).
- Participate in product quality investigations and feedback handling in line with global processes.
- Gather and report competitor insights for the product and innovation teams.
- Manage technical documentation including product change and discontinuation notices.
- Share knowledge and collaborate with fellow consultants to improve team expertise.

Job Offer

- Work in a hybrid technical-commercial role at the intersection of engineering, sales, and digital services.
- Be part of a globally trusted, stable, and innovative company with strong growth potential.
- Opportunities for professional development through training and knowledge-sharing.
- Involvement in diverse industries and customer projects.
- A supportive, international work environment with access to cutting-edge products and tools.

To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Maika Someda on +81 3 6832 8682.

Required Skills

- Holds a Bachelor's degree in engineering or a related technical field, or has equivalent hands-on training.
- Brings some professional experience in a technical support, engineering, or application consulting role.
- Demonstrates strong communication skills in English, both written and verbal.
- Comfortable working cross-functionally and presenting technical information to non-technical stakeholders.
- Familiar with digital tools and interested in continuous learning.
- Proficient in Microsoft Office and data handling/analysis.

Company Description

Our client is a global leader in industrial technology and connectivity solutions, with a strong commitment to engineering innovation and customer-centric service. With a collaborative culture and focus on sustainability, the company supports customers in sectors such as automation, energy, transportation, and machinery. Their forward-thinking approach to digital services and technical support makes them a standout player in the B2B technology industry.