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Strategy Planning Director

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Job Information

Recruiter
[Michael Page](#)
Job ID

1529253

Industry

Pharmaceutical

Job Type

Permanent Full-time

Location

Tokyo - 23 Wards

Salary

12 million yen ~ 16 million yen

Refreshed

March 28th, 2025 12:14

General Requirements

Career Level

Executive

Minimum English Level

Business Level

Minimum Japanese Level

Fluent

Minimum Education Level

Bachelor's Degree

Visa Status

No permission to work in Japan required

Job Description

An exciting opportunity has opened up for a strategic leader to fill the role of Director, Customer Facing Strategy Planning in the Life Science sector. The successful candidate will be responsible for planning and implementing strategies to enhance customer interaction and satisfaction.

Client Details

Our client is a large organization within the Life Science industry, recognized for their contribution to health and well-being. With a global presence, they are deeply committed to improving the lives of millions across the globe through their innovative solutions and products.

Description

- Design and implement customer-facing strategies to enhance customer engagement and satisfaction.
- Collaborate with the Marketing & Agency team to ensure alignment with overall business objectives.
- Monitor and analyze customer interaction data to identify areas for improvement.
- Lead and mentor a team of professionals, fostering a culture of continuous learning and improvement.
- Report on the effectiveness of implemented strategies, making necessary adjustments as needed.
- Foster strong relationships with key stakeholders and clients.

- Stay current on industry trends and competitor activities.
- Ensure compliance with all regulatory standards and guidelines.

Job Offer

- A competitive salary package estimated around JPY 1.4E7.
- An inclusive and collaborative work culture.
- Opportunities for professional growth and development.
- Comprehensive health benefits.
- A chance to make a significant impact in the Life Science industry.

Join us in Tokyo and help shape the future of the Life Science industry. Apply today and let's make a difference together!

To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Dr. Philipp Berndt on +813 6832 8945.

Required Skills

A successful Director, Customer Facing Strategy Planning should have:

- A degree in Life Sciences, Marketing, Business Administration, or a related field.
 - Proven experience in a strategic planning role, preferably in the Life Science sector.
 - Excellent leadership and team management skills.
 - Strong understanding of customer relationship management strategies.
 - Proficiency in data analysis and strategic planning.
 - Strong communication and interpersonal skills.
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Company Description

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