



PR/158649 | Store Manager (Retail F&B)

Job Information

Recruiter

JAC Recruitment Malaysia

Job ID

1527095

Industry

Restaurant, Food Service

Job Type

Permanent Full-time

Location

Malaysia

Salary

Negotiable, based on experience

Refreshed

April 1st, 2025 14:01

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

An international retail Beverage company is looking for a Store Manager to oversee the daily operations of the tea house, ensuring smooth business operations, enhancing customer experience, and leading the team to deliver high-quality service.

Key Responsibilities

- Oversee the daily operations of the tea house, ensuring smooth and efficient management.
- Monitor and optimize store workflows to enhance service efficiency and customer satisfaction.
- Ensure store hygiene, safety, and regulatory compliance with company policies and relevant regulations.
- Handle customer complaints and feedback to continuously improve service quality.
- Recruit, train, and manage store staff to ensure they possess excellent service attitudes and professional skills.
- Schedule staff shifts to ensure adequate manpower and smooth operations.
- Motivate employees to enhance work enthusiasm and team spirit.
- Monitor store sales performance and achieve business targets set by the company.

- Manage store inventory, control costs, and minimize waste.

Requirements

- Minimum 2 years of experience in retail or F&B management; experience in managing a tea house is a plus.
- Strong communication and team management skills.
- Basic knowledge of financial and inventory management.
- Strong sense of responsibility, able to work independently under pressure.
- Passion for tea culture and enthusiasm for the service industry.

Company Description