

**PR/158731 | Senior Manager - Transaction Banking (Trade Sales / Cash Management)****Job Information****Recruiter**[JAC Recruitment Malaysia](#)**Job ID**

1527081

**Industry**

Bank, Trust Bank

**Job Type**

Permanent Full-time

**Location**

Malaysia

**Salary**

Negotiable, based on experience

**Refreshed**

April 15th, 2025 07:01

**General Requirements****Minimum Experience Level**

Over 3 years

**Career Level**

Mid Career

**Minimum English Level**

Business Level

**Minimum Japanese Level**

Business Level

**Minimum Education Level**

Associate Degree/Diploma

**Visa Status**

No permission to work in Japan required

**Job Description****JOB RESPONSIBILITIES:-**

- **Customer and Stakeholder Management:** Build and maintain strong relationships with key customers and stakeholders by delivering high-quality service and technical support.
- **Technical Support and Issue Resolution:** Provide timely technical guidance, investigate and resolve complex system, hardware, and software issues, and support onsite when necessary.
- **Project and Risk Management:** Support and manage departmental projects to ensure timely delivery within scope and budget, and manage the risk profile by testing systems and processes.
- **Collaboration and Partnership:** Work in partnership with colleagues across functional departments, Regional Office, Head Office, and IT departments to implement projects and ensure regular system updates.
- **Reporting and Compliance:** Prepare reports on sales, technical issues, and business development activities, and ensure compliance with bank policies and industry regulations.

JOB REQUIREMENTS: -

- Degree or its equivalent from a recognized university.
- Minimum of 10 years of relevant working experience especially in transaction banking (trade sales and cash management). Deep understanding of industry trends, products, relevant laws and regulations
- Strong stakeholder management skills to collaborate with other departments

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Company Description