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Michael Page   www.michaelpage.co.jp

QA Analyst - open to no experience

QA Analyst

Job Information

Recruiter
Michael Page

Job ID
1526604

Industry
Software

Job Type
Permanent Full-time

Location
Tokyo - 23 Wards

Salary
4.5 million yen ~ 5 million yen

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General Requirements

Career Level
Entry Level

Minimum English Level
Fluent

Minimum Japanese Level
Native

Minimum Education Level
Bachelor's Degree

Visa Status
Permission to work in Japan required

Job Description

As a Quality Assurance Analyst, you'll audit labeling processes, ensure accuracy, and support team improvements. This role requires bilingual skills and collaboration with global teams while reviewing sensitive content.

Client Details

This opportunity is with a large organization within the Technology industry.

Description

- Conduct daily audits to ensure accuracy and compliance
- Identify errors and trends, providing constructive feedback for improvement
- Collaborate with BPO teams and trainers to enhance quality standards
- Assist in onboarding new hires, helping them meet performance goals
- Address quality-related inquiries and provide policy clarification
- Work closely with Safety Specialists to refine workflows and processes
- Maintain a high level of attention to detail while reviewing sensitive content
- Communicate effectively with both Japanese and international teams

Job Offer

???? Paid Time Off: 12 annual leave days + 4 summer days + 10 sick days (prorated)

???? Performance Bonus: Up to ¥1.5M in internal mobility incentives

???? Office Perks: Unlimited snacks, drinks, and fun company events

To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Michelle Rosette on +813 6832 8698.

Required Skills

- Native-level Japanese and business-level English
- Strong attention to detail and ability to work both independently & collaboratively
- Open to working onsite five days a week
- Bachelor's degree

Company Description

Multinational internet technology