



## シニア・サービス・デリバリー・マネージャー Senior Service Delivery Manager 10miii

IT業界でのキャリアアップをサポートします！

### Job Information

**Recruiter**

Fidel Consulting KK

**Job ID**

1526419

**Industry**

IT Consulting

**Job Type**

Permanent Full-time

**Location**

Tokyo - 23 Wards

**Salary**

10 million yen ~ 12 million yen

**Refreshed**

March 11th, 2025 15:04

### General Requirements

**Minimum Experience Level**

Over 10 years

**Career Level**

Mid Career

**Minimum English Level**

Business Level

**Minimum Japanese Level**

Native

**Minimum Education Level**

Bachelor's Degree

**Visa Status**

Permission to work in Japan required

### Job Description

- Features**

- Oversee the end-to-end service delivery process to ensure high quality outcomes for clients.
- We will introduce ITIL practices best to streamline and streamline service management.
- Minimum 12 years of experience in service delivery management.
- Expertise in ITIL and Delivery Management practices.
- Coordinate with cross-functional teams to ensure timely and effective delivery of services.
- Monitor service performance indicators and take corrective action if any issues arise.
- Provide regular updates and reports to stakeholders on service delivery status and performance.
- Develop and maintain strong relationships with customers to understand their needs and expectations.
- Technical skills: ITIL, Delivery Management
- Japanese: Native level (JLPT N), Business English required

- Oversee the end-to-end service delivery process to ensure high-quality outcomes for clients.
- Implement ITIL best practices to streamline service management and improve efficiency.

- Possess a minimum of 12 years of experience in service delivery management.
- Demonstrate expertise in ITIL and Delivery Management practices.
- Coordinate with cross-functional teams to ensure timely and effective delivery of services.
- Monitor service performance metrics and take corrective actions to address any issues.
- Provide regular updates and reports to stakeholders on service delivery status and performance.
- Develop and maintain strong relationships with clients to understand their needs and expectations
- Technical Skills: ,ITIL,Delivery Management

**Japanese Languages** : Native level japanese (JLPT N) and Business english required

---

## Required Skills

### • Features

- Oversee the end-to-end service delivery process to ensure high quality outcomes for clients.
- We will introduce ITIL practices best to streamline and streamline service management.
- Minimum 12 years of experience in service delivery management.
- Expertise in ITIL and Delivery Management practices.
- Coordinate with cross-functional teams to ensure timely and effective delivery of services.
- Monitor service performance indicators and take corrective action if any issues arise.
- Provide regular updates and reports to stakeholders on service delivery status and performance.
- Develop and maintain strong relationships with customers to understand their needs and expectations.
- Technical skills: ITIL, Delivery Management
- Japanese: Native level (JLPT N), Business English required

- Oversee the end-to-end service delivery process to ensure high-quality outcomes for clients.
- Implement ITIL best practices to streamline service management and improve efficiency.
- Possess a minimum of 12 years of experience in service delivery management.
- Demonstrate expertise in ITIL and Delivery Management practices.
- Coordinate with cross-functional teams to ensure timely and effective delivery of services.
- Monitor service performance metrics and take corrective actions to address any issues.
- Provide regular updates and reports to stakeholders on service delivery status and performance.
- Develop and maintain strong relationships with clients to understand their needs and expectations
- Technical Skills: ,ITIL,Delivery Management

**Japanese Languages** : Native level japanese (JLPT N) and Business english required

---

## Company Description