



JAC Recruitment

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Indonesia

PR/122826 | Head of Operation Mobile Banking

Job Information

Recruiter[JAC Recruitment Indonesia](#)**Job ID**

1525656

Industry

Bank, Trust Bank

Job Type

Permanent Full-time

Location

Indonesia

Salary

Negotiable, based on experience

Refreshed

April 22nd, 2025 06:00

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

Location: Central Jakarta**Industry:** Banking - BPR Bank**Level:** Director

We are looking for a **Head of Mobile Banking Operations** to lead and drive the bank's digital transformation. You will be responsible for **managing all mobile banking operations** and **leading the transition from traditional banking services to seamless digital experiences**.

Qualifications:

- **Bachelor's degree** in **Computer Science, Information Systems, Information Technology, Business Administration, Finance**, or a related field.
- **Minimum 7 years of relevant experience** in **banking, financial services & technology**, or **consulting**. Domain knowledge in **banking or financial technology** is a **must**.
- **Holding a minimum Risk Management Certification Level 3** is **highly preferred**.
- **Proven track record** of successfully **launching and managing digital products** that drive **customer**

engagement and **business growth**.

- **Strong understanding** of **digital banking trends**, **technologies**, and **regulatory requirements**.
- **Experience in BPR (Bank Perkreditan Rakyat)** will be a **strong advantage**.
- **Excellent leadership skills** with the ability to **work and communicate cross-functionally**, **collaborate**, and **influence** as a **leader**.

Responsibilities:

- Lead and manage the **end-to-end mobile banking operations**, from strategy to execution.
- Drive the **digital migration** of banking services, ensuring smooth transitions and optimal customer experience.
- Oversee the **design, development, and enhancement** of mobile banking products and services.
- Identify key **digital capabilities** and recommend strategies to accelerate the bank's digital transformation.
- Manage **project budgets**, vendor negotiations, and ensure cost efficiency.
- Review and monitor **vendor agreements** and **operational expenses** related to mobile banking.

Think you tick all the boxes? Great!

After applying, send me an email to explaining briefly why you're the best fit for this role. Your next big career move starts here!

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Company Description