



## PR/122826 | Head of Operation Mobile Banking

### Job Information

**Recruiter**

JAC Recruitment Indonesia

**Job ID**

1525656

**Industry**

Bank, Trust Bank

**Job Type**

Permanent Full-time

**Location**

Indonesia

**Salary**

Negotiable, based on experience

**Refreshed**

March 11th, 2025 10:34

### General Requirements

**Minimum Experience Level**

Over 3 years

**Career Level**

Mid Career

**Minimum English Level**

Business Level

**Minimum Japanese Level**

Business Level

**Minimum Education Level**

Associate Degree/Diploma

**Visa Status**

No permission to work in Japan required

### Job Description

**Location:** Central Jakarta  
**Industry:** Banking - BPR Bank  
**Level:** Director

We are looking for a **Head of Mobile Banking Operations** to lead and drive the bank's digital transformation. You will be responsible for **managing all mobile banking operations** and **leading the transition from traditional banking services to seamless digital experiences**.

**Qualifications:**

- **Bachelor's degree** in **Computer Science, Information Systems, Information Technology, Business Administration, Finance**, or a related field.
- **Minimum 7 years of relevant experience** in **banking, financial services & technology**, or **consulting**. Domain knowledge in **banking or financial technology** is a must.
- **Holding a minimum Risk Management Certification Level 3** is highly preferred.
- **Proven track record** of successfully **launching and managing digital products** that drive **customer**

**engagement and business growth.**

- **Strong understanding** of **digital banking trends, technologies, and regulatory requirements.**
- **Experience in BPR (Bank Perkreditan Rakyat)** will be a **strong advantage.**
- **Excellent leadership skills** with the ability to **work and communicate cross-functionally, collaborate, and influence** as a **leader.**

**Responsibilities:**

- Lead and manage the **end-to-end mobile banking operations**, from strategy to execution.
- Drive the **digital migration** of banking services, ensuring smooth transitions and optimal customer experience.
- Oversee the **design, development, and enhancement** of mobile banking products and services.
- Identify key **digital capabilities** and recommend strategies to accelerate the bank's digital transformation.
- Manage **project budgets**, vendor negotiations, and ensure cost efficiency.
- Review and monitor **vendor agreements** and **operational expenses** related to mobile banking.

**Think you tick all the boxes? Great!**

After applying, send me an email to explaining briefly why you're the best fit for this role. Your next big career move starts here!

#LI-JACID

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Company Description