Global IT Performance Manager

IT系プロジェクトマネージャーのご経験のある方は歓迎です。

Job Information

Recruiter
JAC Recruitment Co., Ltd.

Hiring Company
非公開

Job ID
1524980

Industry
Medical Device

Job Type
Permanent Full-time

Location
Tokyo - 23 Wards

Salary
7.5 million yen ~ 11 million yen

Work Hours
08:45 〜 17:30

Holidays
【有給休暇】初年度 1か月目から20日付与 【休日】完全週休二日制 年末年始 ・休日：土日祝、年末年始、GW、夏期休暇 ・年…

Refreshed
April 3rd, 2025 11:01

General Requirements

Career Level
Mid Career

Minimum English Level
Business Level

Minimum Japanese Level
Native

Minimum Education Level
Bachelor's Degree

Visa Status
Permission to work in Japan required

Job Description

【求人No NJB2282997】
■PURPOSE/SUMMARY

The IT Performance Manager is responsible for the implementation of comprehensive performance management and manage the regular performance monitoring and reporting across the overall Global IT organization. They also manage analyzing performance gaps deriving actionable insights into efficiencies and improvement opportunities in the IT and the Business and drive the continuous evolution of framework processes and reporting in line with IT and company strategic priorities.

In particular they are defining and setting up the key performance indicators （KPIs） which are measuring user needs IT outcomes and IT benefits.

The IT Performance Manager is also supporting updating the methodology and content of Global IT's annual goal setting process of the IT function. Additionally they will be responsible for undertaking specific confidential or sensitive projects.

■PRIMARY DUTIES AND RESPONSIBILITIES

IT Organizational Performance Management
-Improve the IT performance management framework structure and setup for the Global IT organization which connects all layers of the IT function from CIO to individual functional sub teams as well as the IT regions.
-Define related IT performance management processes and tools to drive efficiency automation and quality.
-Improve tooling and implementation of automation in the performance management in coordination with IT delivery functions.
-Develop and implement Key Performance Indicators （KPIs） and metrics for IT performance to assess IT quality IT impact and improve business operational efficiency of IT.
-Collaborate with IT functions and engage with IT stakeholders to define KPIs realize data requirements and provide data sources.
-Investigate analyze and prepare recommendations for optimization and improving IT's performance work out appropriate development plans （including cost saving opportunities）.
-Participate in the continuous evolution of framework processes reporting and tooling in line with IT and company strategic priorities.

（変更の範囲 / Scope of change）
会社の定める業務
Business as defined by the company

Required Skills

【必須要件】
Experience
-3+ years of business experience working in a larger IT corporate function （100 people）.
-Working experience in a multi national multi regional IT organization preferred.
-Deep experience in IT organizational performance management IT Operations Management and/or IT Project Portfolio Management e.g. setting up IT targets and scorecards regular performance reporting improving performance measures and processes
-Deep understanding of business metric performance and target setting.
-Working experience as IT Consultant in an Office of the CIO or in an IT cross functional position within IT preferred.
-Excellent interpersonal communication and stakeholder management skills.
-Excellent presentation research and reporting skills.
-Ability to influence and persuade.
-Strong organization talent structured working and planning skills.
-Proactive working style anticipating challenges and proactively solving them.
-High proficiency in problem solving and data analyzing techniques.
-Knowledge of processes and tools for IT performance management beneficial.

Skills
-Very good English and Japanese language skills

Company Description

ご紹介時にご案内いたします