



PR/094841 | Regional Technical Advisor

Job Information

Recruiter

JAC Recruitment Singapore

Job ID

1523577

Industry

Healthcare, Nursing

Job Type

Permanent Full-time

Location

Singapore

Salary

Negotiable, based on experience

Refreshed

March 25th, 2025 19:00

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

COMPANY OVERVIEW

Our client, a leading MNC is now looking for a positive, outgoing individual to fill the position of a **Regional Technical Advisor** who will be able to handle both technical repairs of endoscopy systems, while handling the technical support for the regional subsidiaries and distributors.

JOB RESPONSIBILITIES

- Diagnosing and resolving technical problems with diagnostic tools and manuals.
- Providing clear instructions and explanations to customers
- Escalating unresolved or complex issues to higher-level support staff or specialists.
- Documenting customer feedback and complaints
- Updating and maintaining technical knowledge and skills and following quality standards and procedures.
- Achieving set target for the numbers of repairs to be completed each month.
- Responsible for ensuring quality of repairs are according to specifications.
- Formulate Service improvement with Technical Supervisor.

JOB REQUIREMENTS

- Minimum 3 years of work experience, preferably in the same or similar industry.
- Strong team player

- Detailed-oriented
- Fast learner
- Know Microsoft Words/Excel/PowerPoint, IT knowledge (Hardware/Software) is a plus
- Able to do basic skill in repairing equipment (Disassembling), soldering works, able to achieve sales target.

Apply online or feel free to contact me directly for more information about this opportunity. Due to the high volume of applicants, we regret to inform that only shortlisted candidates will be notified. Thank you for your understanding.

EA JAC Recruitment Pte. Ltd.

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EA Personnel Name: Noor Suliana Liza Binte Ab Lateb

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Company Description