



PR/116765 | Project Manager (BPO: Web Programming)

Job Information

Recruiter

JAC Recruitment Thailand

Job ID

1523452

Industry

Business Consulting

Job Type

Permanent Full-time

Location

Thailand

Salary

Negotiable, based on experience

Refreshed

March 25th, 2025 18:00

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

- **Position:** Project Manager (BPO: Web Programming)
- **Industry:** BPO, Consulting company
- **Location:** Bangkok

Our client is a leading consulting and research firm. They are currently setting up a new team to transition web survey programming from Japan to Thailand.

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Key Responsibilities:

- - Oversee staffing duties as the leader of a newly formed department.
- - Working in collaboration with teams in both Thailand and Japan side.

- - Work closely with the Japan teams and Thai teams to develop and localize operational procedures, create manuals, and conduct training for staff.
- - Manage and oversee the team's work, assess performance, and drive continuous improvement.
- - Initially, the Japan team will transfer the programming component of product to Thailand. The long-term, the client looking to transfer full management of web surveys to Thailand, with the manager responsible for overseeing operations and enhancements.
- - Form the team and establish task procedures and training programs.
- - Manage team operations and projects.
- - Program the web survey system.

Qualifications:

- - Over 8 years of experience in team and project management as a Manager or Senior Supervisor in BPO companies (IT industry).
- - (Prefer) At least 3 years of experience leading the deployment of BPO tasks to in-house teams (internal localization).
- - Basic knowledge of Python..

Company Description