



PR/086726 | After-Sales and Technical Advisor (Two-Wheeler) (m / f / d)

Job Information

Recruiter

JAC Recruitment Germany

Job ID

1523287

Industry

Automobile and Parts

Job Type

Permanent Full-time

Location

Germany

Salary

Negotiable, based on experience

Refreshed

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General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

COMPANY OVERVIEW

The European national two-wheel vehicle distributor who provides multi-international brands of mobility solutions. The company have been expanding business over Europe (Netherlands, Portugal, Belgium, Switzerland, France, and Germany).

KEY REQUIREMENTS

- Experience as an after-sales services technician/engineer or technical advisor
- Passion for 2-Wheel business
- Flexible and willing to travel 60-70% of work
- Fluency in German and English is a must

JOB RESPONSIBILITIES

- Play a crucial role in technical services and advice for customers (dealers) in Germany, resolve technical issues, and ensure customer satisfaction
- Provide technical expertise and knowledge to support technical and warranty enquiries by onsite visit, phone, or mail
- Ensure clients have up-to-date product information, technical specifications, and techniques
- Conduct and provide technical and warranty training for customers
- Monitor clients' warranty and guarantee claims
- Involve in internal and external audit by monitoring and preparing data and documents

JOB REQUIREMENTS

- At least 2 years of experience in the technical expertise of two-wheel products including scooters, bicycles, or motorcycles
- Experience in customer or technical services
- Strong communication skills
- Hands-on mentality with can-do attitude
- Flexible and willing to travel 80% of work
- Driving license class B
- Eligible to work in Germany

BENEFITS

- Hybrid work and flexible working hours
- 30 days of annual leave
- Travelling expenses can be reimbursed
- Company car
- Fuel card
- Laptop and mobile phone are provided

Company Description