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SAP Support Specialist@Global Company

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Job Information

Recruiter
[Michael Page](#)
Job ID

1521823

Industry

Internet, Web Services

Job Type

Temporary

Location

Tokyo - 23 Wards

Salary

4 million yen ~ 5 million yen

Refreshed

February 13th, 2025 07:05

General Requirements

Career Level

Mid Career

Minimum English Level

Daily Conversation

Minimum Japanese Level

Business Level

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

SAP LE Support Specialist! (LE Experience is a plus! SD/MM experience welcomed!)

企業情報

The client is a well-established, large organization in the retail industry. With a global reach, they value technological advancements and innovation. They are renowned for their commitment to providing a supportive work environment for their employees.

職務内容

Key responsibility 1 : Daily local support

- Solving, tracking and reporting issues by communicating with Key-users and Global SAP team on the following domains : SAP LE
- Monitoring support SLA and submit management reports regularly

Key responsibility 2 : SAP Release support

- Supporting and coordinating Key-Users' tests and procedure/manual updates during the urgent or regular SAP releases.
- Prepare test data for user test
- Coordination of the non-regression testing
- Support the maintenance of documentation
- Support other team on LE processing

Key responsibility 3 : Coordination between Global and local

- Following up incident resolution and releases
- Support the business in communicating with Global team

条件・待遇

Commuter

Social Insurance

応募は、以下の応募ボタンからお願いします。詳細につきましては、Maika Endoにお問い合わせください+81357337160。

Required Skills

- Strong knowledge of SAP systems and databases.
 - Excellent problem-solving and analytical skills.
 - Ability to work collaboratively in a team.
 - Strong communication skills to train employees on SAP tools.
 - Passion for technological advancements and continuous learning.
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Company Description

Global company