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Customer Service (Air) - Global Logistics Company

Air Customer Service - Logistics

Job Information

Recruiter
[Michael Page](#)
Job ID

1521810

Industry

Distribution

Job Type

Permanent Full-time

Location

Tokyo - 23 Wards

Salary

4.5 million yen ~ 6.5 million yen

Refreshed

February 12th, 2025 17:05

General Requirements

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Native

Minimum Education Level

Associate Degree/Diploma

Visa Status

Permission to work in Japan required

Job Description

This position coordinates reservations and customer service with sales teams.

Client Details

Our client is a large organization within the Transport & Distribution sector, renowned for their commitment to delivering high-quality services globally. They have a robust presence and are recognized for their dedication to employee development.

Description

- Maintain high standards of customer service and resolve any related issues
- Implement strategies to improve service efficiency
- Collaborate with other departments to enhance overall operations
- Ensure compliance with industry regulations and company policies

Job Offer

- A bonus scheme on top of base salary
- Opportunities for professional growth and development

- A supportive and collaborative company culture
- Located in the heart of Tokyo

We encourage all who are interested in making a significant impact in the industry to apply. This is a fantastic opportunity to join a large organization and contribute to its growth and success.

To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Davide Capretta at +81 3 6832 8675.

Required Skills

- Experience in Air Freight
 - Strong knowledge of logistics and transportation procedures
 - Excellent customer service skills
 - Ability to lead and mentor a team effectively
 - Business level of English and high business Japanese
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Company Description

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