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Senior Voice Engineer - Global Financial Services Firm

Senior Voice Engineer

Job Information

Recruiter
[Michael Page](#)
Job ID

1521427

Industry

Bank, Trust Bank

Job Type

Contract

Location

Tokyo - 23 Wards

Salary

Negotiable, based on experience

Refreshed

February 11th, 2025 09:29

General Requirements

Career Level

Mid Career

Minimum English Level

Fluent

Minimum Japanese Level

None

Minimum Education Level

Bachelor's Degree

Visa Status

No permission to work in Japan required

Job Description

Join a top global financial institution as an L3 Voice Engineer, responsible for maintaining and optimizing critical voice infrastructure for trading operations. This role involves Level 3 support, troubleshooting, and project management to ensure seamless communication in a fast-paced financial environment.

Client Details

The client is a leading global financial firm with a strong presence in Japan, known for its advanced technology and high-performance trading environment. They operate in a fast-paced, mission-critical setting, providing innovative solutions and a dynamic workplace for top-tier technology professionals.

Description

This role will be responsible for supporting and managing global voice infrastructure, including Level 3 troubleshooting, analysis, and remediation. Key duties include providing support to L1 and L2 teams for escalated incidents, collaborating with business units on voice-related projects, leading operational life-cycle management, and ensuring the successful deployment of new technologies.

Job Offer

- Take your skills to the next level with a global leader in finance and technology.
- Gain hands-on experience with cutting-edge voice and trading systems.
- Join a fast-paced, collaborative team
- Competitive Salary

応募は、以下の応募ボタンからお願いします。詳細につきましては、Yiyong Songにお問い合わせください+813 6832 8643。

Required Skills

- Support for IPC Unigy Trading systems and private wire networks, including integration with dial tone, voice recording, hoot and holler systems, Speakerbus intercom, and Aria soft intercom. Manage Cloud9 trader client setup and support.
 - Experience with trading systems, CUCM, SBCs, and NICE integrations.
 - Knowledge of IPC Connexus and SIP connectivity, including troubleshooting.
 - Strong project management skills including scheduling, change management, planning, reporting, risk identification, testing, and coordination with teams. Ensure timely and accurate documentation to meet audit and regulatory requirements.
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Company Description

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