



## PR/122706 | Field Service Engineer

### Job Information

**Recruiter**

JAC Recruitment Indonesia

**Job ID**

1521238

**Industry**

Other (Manufacturing)

**Job Type**

Permanent Full-time

**Location**

Malaysia

**Salary**

Negotiable, based on experience

**Refreshed**

February 7th, 2025 10:47

### General Requirements

**Minimum Experience Level**

Over 3 years

**Career Level**

Mid Career

**Minimum English Level**

Business Level

**Minimum Japanese Level**

Business Level

**Minimum Education Level**

Associate Degree/Diploma

**Visa Status**

No permission to work in Japan required

### Job Description

#### KEY DUTIES & RESPONSIBILITIES:

- **Mechanical installation:** Travel to Customer locations to perform complete installation of machines including maintenance and operating training.
- **Customers Training:** Provide maintenance & operating training to customer representatives, to the extent needed to allow customers to maintain and utilize the machinery according to manufacturer guidelines and specifications
- **Troubleshooting:** Analyse and diagnose all machinery malfunctioning cases, whether electronic, electrical, pneumatic, mechanical, system or other
- **Service intervention to the customer place:** Determine the best course of action to resolve the problem(s) and directly take all necessary actions to implement or make all arrangements to ensure that the company's organization can effectively provide a solution to the problems the customer is encountering with the machinery purchased.
- **Service Report**

REQUIREMENTS:

- Technical background, experience from same industry or heavy machinery sector in glass working, able to do troubleshooting on machine or equivalent
- At least 3 years of working experience in the related field is required for this position
- Required language(s): Fluent in written and spoken English
- Required Skill(s): team player, problem-solving, proactivity

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Company Description