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IT Systems Operations Manager - Retail Brand

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Job Information

Recruiter
[Michael Page](#)
Job ID

1520771

Industry

Software

Job Type

Permanent Full-time

Location

Tokyo - 23 Wards

Salary

2.5 million yen ~ 13 million yen

Refreshed

February 6th, 2025 16:23

General Requirements

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Minimum Education Level

High-School

Visa Status

No permission to work in Japan required

Job Description

We are looking for a proactive IT Systems Operations Specialist to oversee ERP, and BI/reporting systems while ensuring seamless communication between the Japan office, APAC IT, and France HQ IT.

Client Details

The client is a world-famous European brand. It is popular for initiating global fashion trends and revolutionary statements.

They are just as popular in APAC and Japan, they are looking for IT manager to help their vision come true in the region.

Description

- ERP Management: Utilize advanced expertise to optimize and troubleshoot Global ERP platforms, ensuring system stability.
- BI/Reporting Support: Assist users with data integration, analysis, and report creation.
- Japan Office IT Support: Work closely with internal users and IT teams to resolve system-related issues beyond ERP and BI.
- Global IT Coordination: Manage system operations, troubleshooting, and escalations with France HQ and APAC IT

teams.

- System Implementation Projects: Act as a project team member and lead progress tracking for global IT initiatives.

Job Offer

- Many employee benefits and discounts for highly valuable items
- Work from home 2 or 3 times a week
- The office is in central Tokyo, easy access
- Package up to 12mil, depending on experience and background

To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Peryhan Essam on +813 6832 8691.

Required Skills

- Fluent Japanese and Business-level English (to collaborate across regions).
 - Background in database engineering, application support, or technical support.
 - Strong analytical and problem-solving skills.
 - Customer-focused approach to IT support.
 - A team player who collaborates effectively across departments.
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Company Description

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