



Deskside Support in Fukuoka 👍 Exclusive job

Job Information

Hiring Company

[Intersoft K.K.](#)

Job ID

1520738

Industry

Hardware

Company Type

Small/Medium Company (300 employees or less) - International Company

Non-Japanese Ratio

About half Japanese

Job Type

Permanent Full-time

Location

Fukuoka Prefecture

Salary

3 million yen ~ 5 million yen

Refreshed

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General Requirements

Minimum Experience Level

Over 1 year

Career Level

Mid Career

Minimum English Level

Business Level (Amount Used: English usage about 25%)

Minimum Japanese Level

Business Level

Minimum Education Level

Technical/Vocational College

Visa Status

Permission to work in Japan required

Job Description

Job Description:

We are looking for a skilled **Deskside Support Engineer** with bilingual proficiency in **Japanese and English** to provide **on-site IT support** for end users in Fukuoka and across Kyushu. You will be responsible for troubleshooting hardware, software, and network issues while ensuring smooth IT operations in a dynamic enterprise environment.

Key Responsibilities:

- Provide **in-person** and **remote** IT support for desktops, laptops, printers, and peripherals.
- Troubleshoot **Windows/macOS**, software applications, and network connectivity issues.
- Install, configure, and maintain IT equipment and ensure security compliance.

- Collaborate with global IT teams to resolve technical issues efficiently.
- Support VIP users and escalate complex problems when necessary.

Required Skills

Requirements:

- **Fluent Japanese (N2 or above) and Business-level English.**
- **1-3 years** of IT support experience, ideally in a corporate environment.
- Strong knowledge of **Windows OS, Active Directory, Office 365, and basic networking.**
- Hands-on experience with hardware troubleshooting and software support.
- Excellent communication and customer service skills.

Preferred Qualifications:

- IT certifications (CompTIA A+, ITIL, Microsoft, etc.) are a plus.
- Experience supporting **financial or multinational companies** is a bonus.

If you're a tech-savvy professional with great bilingual skills, apply today!

Company Description