



PR/116643 | Customer Services Specialist

Job Information

Recruiter

JAC Recruitment Thailand

Job ID

1519908

Industry

Other (Manufacturing)

Job Type

Permanent Full-time

Location

Thailand

Salary

Negotiable, based on experience

Refreshed

February 4th, 2025 11:42

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

Customer Servies Specialist

Our client is a manufacturing company. They are looking for a potential candidate who can fulfill their requirement as following;

Location: Chon Buri

Business Type: Manufacturing

Working day: Mon – Fri

Responsibilities:

- Engage with potential and existing clients to comprehensively understand and assess their specific needs and requirements.
- Collaborate with dealers and distributors to recommend optimal equipment solutions tailored to client needs, ensuring

alignment with the company's high-quality standards.

- Support dealers and distributors by providing detailed product specifications and guidance to ensure the correct configuration and utilization of company products.
- Develop comprehensive proposals and detailed quotations for dealers and distributors, ensuring accuracy and competitive pricing.
- Analyze, update, and manage pricing structures to maintain competitiveness and profitability.

Qualifications:

- Bachelor's degree in Engineering, Business Administration, or a related field.
- Minimum 3-5 years of proven working experience in the customer services function
- Strong customer service orientation, with a focus on building relationships with dealers and distributors.
- Good command of English.

Benefits/Additional Information

- Manufacturing company
- Salary package: 80K-120K

Company Description