



PR/158481 | Analyst Officer

Job Information

Recruiter

JAC Recruitment Malaysia

Job ID

1517913

Industry

Bank, Trust Bank

Job Type

Permanent Full-time

Location

Malaysia

Salary

Negotiable, based on experience

Refreshed

March 25th, 2025 14:01

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

COMPANY & JOB OVERVIEW:

This bank, established in Malaysia in 2010, offers a comprehensive range of financial services including corporate finance, trade finance, forex and derivatives, cash management, and Islamic finance. It supports economic and trade exchanges between Malaysia and Japan, leveraging a global network to facilitate cross-border business growth. The bank is committed to providing tailored financial solutions to meet diverse client needs.

JOB RESPONSIBILITIES:

- Provide technical support and troubleshooting for users on all application systems.
- Collaborate with project stakeholders to design and propose IT solutions for business needs.
- Manage IT projects through the full System Development Life Cycle (SDLC), ensuring timely completion according to project schedules.

- Conduct user requirements and system feasibility studies.
- Develop and review technical support documents and other SDLC-related documentation.
- Troubleshoot and resolve technical issues, driving defect resolution with technical stakeholders.
- Ensure the stability, security, and reliability of technical deliveries, including reviewing penetration test results and working with vendors to mitigate risks.
- Manage and support Business Continuity Planning (BCP) and Disaster Recovery Planning (DRP) activities.
- Collaborate with the PayNet SIT and UAT teams to perform testing.
- Assist with internal and authority reporting as needed

JOB REQUIREMENTS:

- The candidate should have at least a professional certificate, diploma, or degree in Computer Science, Information Technology, or a related field.
- A minimum of 3 years of experience in software development, support, or IT project management is required.
- Must possess excellent analytical, troubleshooting, and problem-solving skills.
- Strong interpersonal skills and the ability to interact with users at all levels are essential.
- Should be capable of working independently with minimal supervision

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Company Description