

Michael Page

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コールセンター・オペレーター - テクノロジー

Call Center Operator - Technology

Job Information

Recruiter

Michael Page

Job ID

1517527

Industry

Other

Job Type

Contract

Location

Tokyo - 23 Wards

Salary

4 million yen ~ 5 million yen

Refreshed

January 27th, 2025 17:34

General Requirements

Career Level

Entry Level

Minimum English Level

Business Level

Minimum Japanese Level

Native

Minimum Education Level

Bachelor's Degree

Visa Status

Permission to work in Japan required

Job Description

This role involves maintaining and verifying business data on a map platform, ensuring accuracy through direct communication with businesses. You'll troubleshoot user issues, collaborate with engineers, and meet productivity and quality targets in a fast-paced environment.

Client Details

The company is a global leader in providing IT services, including digital, technology, consulting, and operations solutions. They specialize in helping businesses optimize their operations through innovative and efficient solutions, leveraging cutting-edge technologies to support clients in the digital era.

Description

- Oversee daily technology operations in the company
- Develop strategy as it relates to the organization's IT infrastructure
- Manage the company's technology operations and the implementation of new IT systems and policies
- Analyze the business requirements of all departments to determine their technology needs
- Direct and organize IT-related projects
- Monitor changes or advancements in technology to discover ways the company can gain competitive advantage

- Ensure smooth and adequate IT service to support business operations
- Control budget and report on expenditure

Job Offer

Role: Operator (1-year contract, renewable)

Probation Period: 6 months

Salary: 3.5 to 4.5 million JPY (Total Package)

Location: Tokyo23 wards, onsite

Work Hours: Monday to Friday, 9:00 AM - 6:00 PM (No remote work options)

To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Michelle Rosette on +813 6832 8698.

Required Skills

- 0-2 years of experience in a similar role.
- Native-level proficiency in Japanese (must be able to read and write Kanji).
- Ability to manage multiple tasks simultaneously and work efficiently under pressure.
- Strong attention to detail and accuracy in content review.
- Excellent interpersonal and communication skills.
- Reliable attendance and timekeeping record.
- Capable of working both independently and as part of a team.
- A sense of ownership and pride in contributing to team success.
- Experience in data analysis and customer service is a plus but not mandatory.
- Ability to work in an office environment.

Company Description

Call Center Operator