



## PR/094721 | L3 Infrastructure Engineer (VMware / Server / Banking)

### Job Information

**Recruiter**
[JAC Recruitment Singapore](#)
**Job ID**

1516237

**Industry**

Software

**Job Type**

Permanent Full-time

**Location**

Singapore

**Salary**

Negotiable, based on experience

**Refreshed**

April 1st, 2025 21:00

### General Requirements

**Minimum Experience Level**

Over 3 years

**Career Level**

Mid Career

**Minimum English Level**

Business Level

**Minimum Japanese Level**

Business Level

**Minimum Education Level**

Associate Degree/Diploma

**Visa Status**

No permission to work in Japan required

### Job Description

**Company Overview:**

Our clients is a prominent global IT service provider that excels in custom software design, IT consultancy, and infrastructure management. They deliver high-performance, large-scale systems like API Gateways and message queues, ensuring smooth global operations and enhanced system reliability. Their comprehensive IT solutions help businesses eliminate challenges, optimize resources, and boost productivity. The engineering team takes full ownership of projects, working across the software stack to deliver innovative features. They stay ahead of technology trends to provide cutting-edge solutions that drive scalability and business success.

**Key Requirements:**

- Bachelor's degree or higher
- Experience:
  - Proven experience managing multiple Windows servers
  - Minimum 3 years of experience in IT operations and maintenance

- Knowledge:
  - Strong understanding of on-prem server management, including VMware
  - Ability to independently develop system design and procedure manuals
  - Familiarity with managing cloud servers
- Skills:
  - Excellent problem-solving and troubleshooting skills (up to L3 - technicians try to find the root cause, using product logs, designs, or specifications. Once the root cause is identified, the fixes to the issues are documented by them)
  - Ability to escalate issues promptly and collaborate with the team leader for proactive improvement
  - Experience with workarounds and root cause analysis
  - Strong communication and interpersonal skills

**Key Responsibilities:**

- Operate and maintain internal systems and developed bank customer servers
- Develop and maintain operational documentation
- Perform general operations tasks like access log reporting and patching
- Coordinate with vendors and manage contracts (software licenses, hardware maintenance)
- Handle user inquiries and maintain positive communication within the team

Working Location: Singapore, Central

Apply online or feel free to contact me directly (via email: [tingyee.lim@jac-recruitment.com](mailto:tingyee.lim@jac-recruitment.com)) for more information about this opportunity. Due to the high volume of applicants, we regret to inform that only shortlisted candidates will be notified. Thank you for your understanding.

Lim Ting Yee (R23116601)  
JAC Recruitment Pte. Ltd. (90C3026)

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**Company Description**