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## Customer Service and Operations - Global Logistics Company

### Freight Forwarding at Logistics Company!

#### Job Information

**Recruiter**
[Michael Page](#)
**Job ID**

1515978

**Industry**

Logistics, Storage

**Job Type**

Permanent Full-time

**Location**

Tokyo - 23 Wards

**Salary**

3.5 million yen ~ 5 million yen

**Refreshed**

January 20th, 2025 16:00

#### General Requirements

**Career Level**

Mid Career

**Minimum English Level**

Business Level

**Minimum Japanese Level**

Fluent

**Minimum Education Level**

Bachelor's Degree

**Visa Status**

Permission to work in Japan required

#### Job Description

We are currently seeking a Customer Service and Operations experienced candidate who will be responsible for coordinating logistics, ensuring efficient operations and customer communication.

#### Client Details

This opportunity comes from a large organization in the logistics industry. Renowned for its strong presence across the globe, the company places a high value on innovation and efficiency, continually striving to enhance its services and solutions.

#### Description

- Arrangement and delivery management of international cargo
- Customer care for domestic and international sales projects
- Overseas correspondence
- To strengthen operational relations to customer contacts by proactively advising and consulting to ensure customer satisfaction
- Resolving any arising issues or complaints related to logistics
- Contributing to team efforts and meeting departmental objectives

**Job Offer**

- A bonus scheme on top of base salary
- Opportunity to work in a professional and growth-oriented environment
- Generous holiday leaves (including winter and summer holidays)
- A permanent role in a globally recognized organization
- A company that strongly values the contribution of each employee

To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Davide Capretta at +81 3 6832 8675.

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**Required Skills**

A successful applicant should have:

- Freight forwarding experience
  - Proficiency in customer service and operations within the transport & distribution industry.
  - Strong communication skills to liaise with customers and team members effectively.
  - Business level of English and high business Japanese
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**Company Description**

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